



# YULU-BURRI-BA

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ABORIGINAL CORPORATION FOR COMMUNITY HEALTH

# ANNUAL REPORT

2024 / 2025





This artwork, by Morgan Shipway is dedicated to his Grandma – Lynette Shipway  
Morgan's inspiration came from Lynette's commitment to her community.  
Centre and foremost are the totems of the Quandamooka people - the dolphin (Buangan) and carpet snake (Kabul).

The circles represent her identity and the many roles she held and the mobilising force she was in the struggle for better health and services for Aboriginal people. In particular, her leadership, passion and drive which steered Yulu-Burri-Ba to the success it is today. The white, yellow, red, and blue dots make up individual circles, representing the four AMS Board members (Yulu-Burri-Ba, Kalwyn, Kambu and Brisbane ATISCHS) who established IUIH in 2009. Centred in these circles are white dots that signify the 19 Aboriginal Community Controlled Health Services Lynette helped to establish.



## IN MEMORY LYNETTE SHIPWAY

Lynette Shipway was Yulu-Burri-Ba's chairperson for 11 years and a member of Board of Directors from July 2008 to November 2021. Throughout her life she advocated for increased health services, lobbied for increased government support, and promoted better health in the community.

She was a founding member and Hall of Fame recipient for QAIHC, and a founding member of IUIH and their Chairperson.

To our community, Lynette has been a shining light, the embodiment of what can be achieved on the sporting field and in the community with passion, hard work, and dedication.

As an organisation, we are indebted to Lynette Shipway. Her impact on the health and wellbeing of our community will never be forgotten.





# ACKNOWLEDGEMENT TO COUNTRY

We here at Yulu-Burri-Ba would like to acknowledge the custodians of the Quandamooka land in which we have the pleasure to work on.

We pay our respects to the elders of this land, past, present and emerging. We recognise what a privilege it is to be able to build our business on country, and practice the traditions and beliefs established by the Quandamooka people.

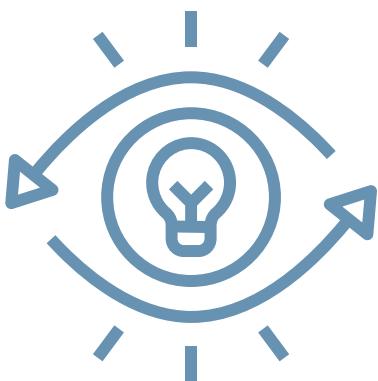
Yulu-Burri-Ba is also grateful for the Quandamooka employees we are fortunate enough to have with us, who continue to teach us and help us in protecting the culture and land of this beautiful place.





## MISSION

*To deliver quality Primary and Social Wellbeing Health programs in a culturally safe and sensitive manner that improves the health of Aboriginal and Torres Strait Islander Peoples.*



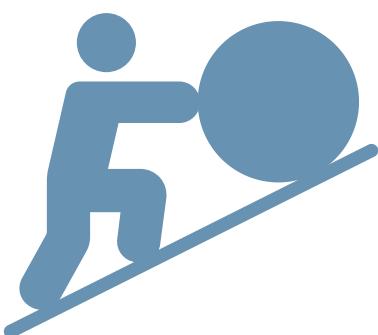
## VISION

*We empower our Aboriginal and Torres Strait Islander families and community to achieve excellence in their healthcare outcomes.*



## VALUES

*Co-operation Respect Quality Learning  
Diversity Culture*



## WHAT WE STRIVE TO ACHIEVE

1. *Growth + Consolidation of Services*
2. *Culture + Branding*
3. *Effective Financial Management*
4. *Organisation + Employee Development*

# OUR BOARD OF DIRECTORS



**Greg Egert**  
**Chairperson**

Greg, known as Uncle Cheg, has dedicated over 40 years to community health and education. He serves on the Board of Directors for the Institute of Urban Indigenous Health and has built a strong relationship with the Murri school for the past 20 years. Currently, he is the Elder and Manager at the Australian Research Council Centre of Excellence for Indigenous Futures at the University of Queensland.



**Sylvan Borey**  
**Director**

Sylvan holds an associate degree in Indigenous Professional Practices and has over 30 years of experience in Aboriginal organisations and Queensland Health, working to improve health and well-being for Aboriginal people.



**Maureen Myers**  
**Director**

Maureen and her team campaigned for sustainable health services in Dunwich for many years. She has been on the Yulu-Burri-Ba Board of Directors for over 30 years and was recognised as a QAIHC Hall of Fame recipient in 2016 for her contributions to Aboriginal community-controlled health..



**Nyaree Mewett**  
**Director**

Nyaree Mewett, a Quandamooka woman, has extensive experience in the health sector and brings a strong focus on governance and culture to Yulu-Burri-Ba's Board. As a Director on the Parole Board Queensland, she is committed to advancing opportunities for Aboriginal people. Nyaree holds a Graduate Certificate in Business, a Diploma of Community Services, and Cert IVs in Mental Health and Small Business.



**Ken Munro**  
**Director**

Ken has worked for many years in a variety of Aboriginal community organisations, including extensive roles as a Yulu-Burri-Ba Community Liaison Officer and Finance Officer. His deep expertise in finance and strong cultural awareness significantly strengthen our board, offering invaluable insights and guidance in our mission to serve the community.



**Denis Kerr** **Independent**  
**Director**

Denis is an Independent Board Director and Treasurer at Yulu-Burri-Ba, offering expertise in corporate governance and finance. He is also the Group CEO of ABT Group, a leader in IT business technology solutions..

# MESSAGE FROM THE CHAIR

I am pleased to present this report on Yulu-Burri-Ba's progress and achievements over the past year. Our collective efforts have led to significant advancements in our vision to have a strong and connected community, empowered by culture and embodied by holistic wellness.

This year Yulu-Burri-Ba celebrated 30 years of incorporation and 40 years meeting the health needs of people living on Quandamooka country. This anniversary is not just a reflection of our past achievements but also a moment to look forward with optimism and determination.

Over the past three decades, we have navigated challenges and embraced opportunities, all while steadfastly serving our Aboriginal community. The increased demand for our services, and the extent of the services we now provide, speaks volumes about the trust and reliance placed in us. It is a testament to the hard work of our staff and impact we have made and the need for our continued growth and innovation.

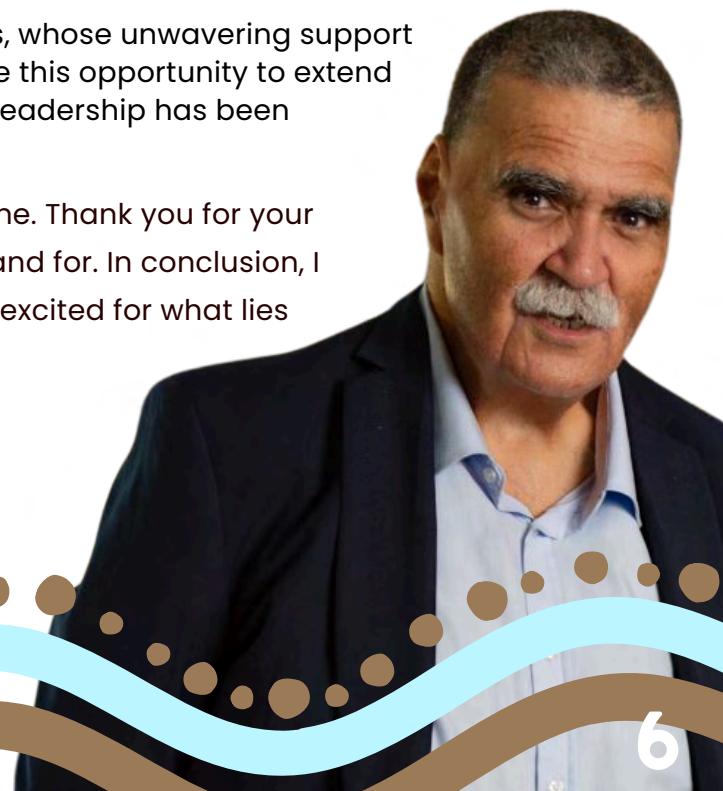
As we look to the future, it has become clear that the demand for our services continues to grow. To better serve our community, we are actively exploring additional space that will allow us to expand our programs and reach more Aboriginal and Torres Strait Islander people living in our community. This initiative is crucial for accommodating our increasing participant numbers and providing a safe, welcoming environment where our community can thrive.

This year, we developed a new Yulu-Burri-Ba Strategic Plan 2024-27. This gave us an opportunity to reflect on the successes and challenges over the past few years. Our strategic vision reflects our aspirations for the future. Areas of focus going forward include engaging more with our community, increasing access to care, growing our workforce and enhancing our systems and governance.

I would like to extend my heartfelt thanks to our partners, whose unwavering support has been instrumental in our success. I would like to take this opportunity to extend my gratitude to our CEO, David Collins, whose visionary leadership has been instrumental in guiding us through this journey.

To our exceptional staff, you are Yulu-Burri-Ba's backbone. Thank you for your unwavering efforts and for embodying the values we stand for. In conclusion, I am proud of what we have accomplished this year and excited for what lies ahead.

*Greg Egert  
Chairperson*



# MESSAGE FROM THE CEO

Yulu-Burri-Ba's annual report reflects our deep and ongoing commitment to community-focused healthcare. As a proud Aboriginal and Torres Strait Islander Community Health Service, we honour the wisdom of our Elders while preparing for a future grounded in innovation, growth, and cultural strength.

Over the past year, our dedicated team has worked tirelessly to enhance community health and well-being through the delivery of high-quality, culturally safe health and family services. In response to community needs, we expanded service hours across all three clinics and introduced dental services at Capalaba, improving access to comprehensive primary healthcare.

This financial year, we completed over 3,000 health checks, supporting clients to proactively manage their health needs. Our Jajum Bajara program guided mothers through pregnancy, birth, and early parenting, with 104 babies born – each a testament to the strength and future of our community. We assisted 675 families and individuals to improve their living situations through culturally responsive, practical support.

Bara Gunya, our Foster and Kinship Care program, supported 60 children, including the reunification of seven with their families – reflecting our commitment to keeping children connected to culture, family, and community.

Building on last year's foundation, we continued to grow our Social Health, Foster and Kinship, and Jajum teams. We also launched a Palliative Care and Cancer Education program, enabling more holistic and compassionate support for clients and families navigating complex health journeys. This increased capacity helps us respond effectively to evolving community needs, fostering resilience, connection, and well-being.

I continue to represent Yulu-Burri-Ba in the South-East Queensland First Nations Health Equity Strategy, partnering with IUIH, Queensland Health Metro North, Metro South, Gold Coast Health, and Queensland PHNs. Together, we are driving a culturally safe, community-led transformation of the health system toward true health equity.

In early 2025, Yulu-Burri-Ba reached a major milestone with the acquisition of a new building beside our Capalaba clinic, now home to our Social Health, Family Wellbeing, and Jajum teams. We are also excited to announce the development of a Health Hub on Minjerribah, with planning well underway. Our presence at NAIDOC events in Cleveland, Wynnum, and North Stradbroke Island was another highlight, providing meaningful opportunities to connect with community and strengthen the relationships central to our work.

We sincerely thank our funding bodies, partners, and stakeholders for your continued support. A special thank you to our Board of Directors and staff – your professionalism, cultural integrity, and dedication have made this year's achievements possible.

Together, we will continue to promote the health and well-being of Aboriginal and Torres Strait Islander peoples – today, tomorrow, and for generations to come.

David Collins  
CEO



# SENIOR MEDICAL OFFICER REPORT



2025 has been another fulfilling year leading the incredible GP team at Yulu-Burri-Ba. We've successfully extended clinic hours across all YBB sites, including weekends, to better meet growing community demand.

This achievement reflects the dedication and flexibility of our clinical teams, who continue to go above and beyond for their patients. This has been particularly important in meeting the growing demand for primary care at our mainland clinics.

To support this growth, we've welcomed new faces and celebrated important milestones. Dr Alison, who completed her GP training at our Dunwich clinic, has achieved her fellowship and joined our Wynnum team as a permanent GP. We also welcomed Dr Nathan Lum, a Senior GP with experience in Indigenous Health, hospital governance, and Public Health, bringing valuable new skills to our team. Sadly, we also said "see you later" to Dr Juliet, who has accepted a place on the specialist Dermatology training pathway. Her passion for skin health made this a natural next step, and we hope to see her return one day as a specialist.

GPs care for our community, and it's equally important that we care for our GPs. This year, with the support of Senior Management, our team took part in a GP Wellbeing Workshop facilitated by Evolve Psychology. The session explored our strengths, challenges, and opportunities to improve workplace culture, service delivery, and personal wellbeing. It was received with great positivity and provided a strong foundation for ongoing focus in this important area.

A heartfelt thank you to YBB Senior Management for your leadership and ongoing commitment to supporting the wellbeing of our teams. Your support enables us, as GPs, to continue caring for our community, and our own families, in a sustainable and meaningful way.

Here's to another year of collaboration, growth, and strong community connection.

Senior Medical Officer  
Dr Claudia Collins



# OUR SERVICES



Psychology



Aboriginal Health Workers



Care Coordination



Nursing Services



Pathology



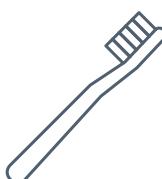
Social Health



Transport



Vaccinations



Dentistry



Womens Health



Preventative Health Checks



Family Wellbeing



Chronic Disease Management



Smoking Cessation



Immunisations

# OUR PROGRAMS...



'Work it out'  
Exercise Program



Jajum Bajara  
Program



Kinship and Foster  
Care Program



Women's Group



Mens Group



Senior Games



Deadly Choices



Deadly Fit Mums



Walking Group



Palliative Care

# VISITING HEALTH SERVICES



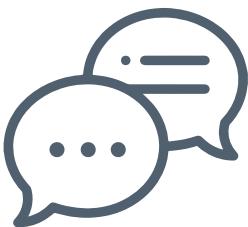
Accredited  
Exercise  
Physiology



Audiology



Cardiologist



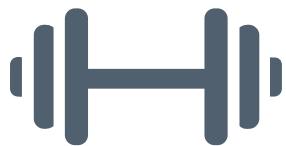
Speech Therapy  
for Children



Speech Therapy  
for Adults



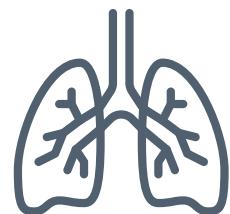
Dietitian



Physiotherapy



Podiatry



Respiratory  
Nurse



Occupational  
Therapist Adult/child



Diabetes  
Education



Optometry

# WHAT MADE US PROUD

## 2024 - 2025



### **Honouring our Elders**

*After losing my husband in 2021, I found hope and support through the Indigenous Senior Games community. I truly believe it saved my life. Thank you to the amazing staff at YBB and Deadly Choices for everything you do.*

*I love the YBB programs like Work It Out, Indigenous Senior Games, Chair Yoga, and Men's Group. They're vital for our mental health and help us connect. My siblings in far North QLD don't have programs like these, so I'm very grateful to Taylor, YBB, and Deadly Choices for all they do.*

### **Empowering our Community**

*Increased community engagement through our events and health promotion activities*

### **A Journey to Wellness**

*"A mother's remarkable health transformation through dedicated engagement with nutrition, physical health, and mental wellbeing services, showcasing the impact of holistic, culturally responsive support." - Lead Case Coordinator FWB*

### **Seven Children Reunified**

*Reunification isn't a case closed. It's a life re-opened! When a child does return home, reunification requires unwavering support, because families need more than a second chance, they need a system that believes in them, walks beside them, and helps them succeed. Bara Ganya Team*

### **A Legacy for Tomorrow**

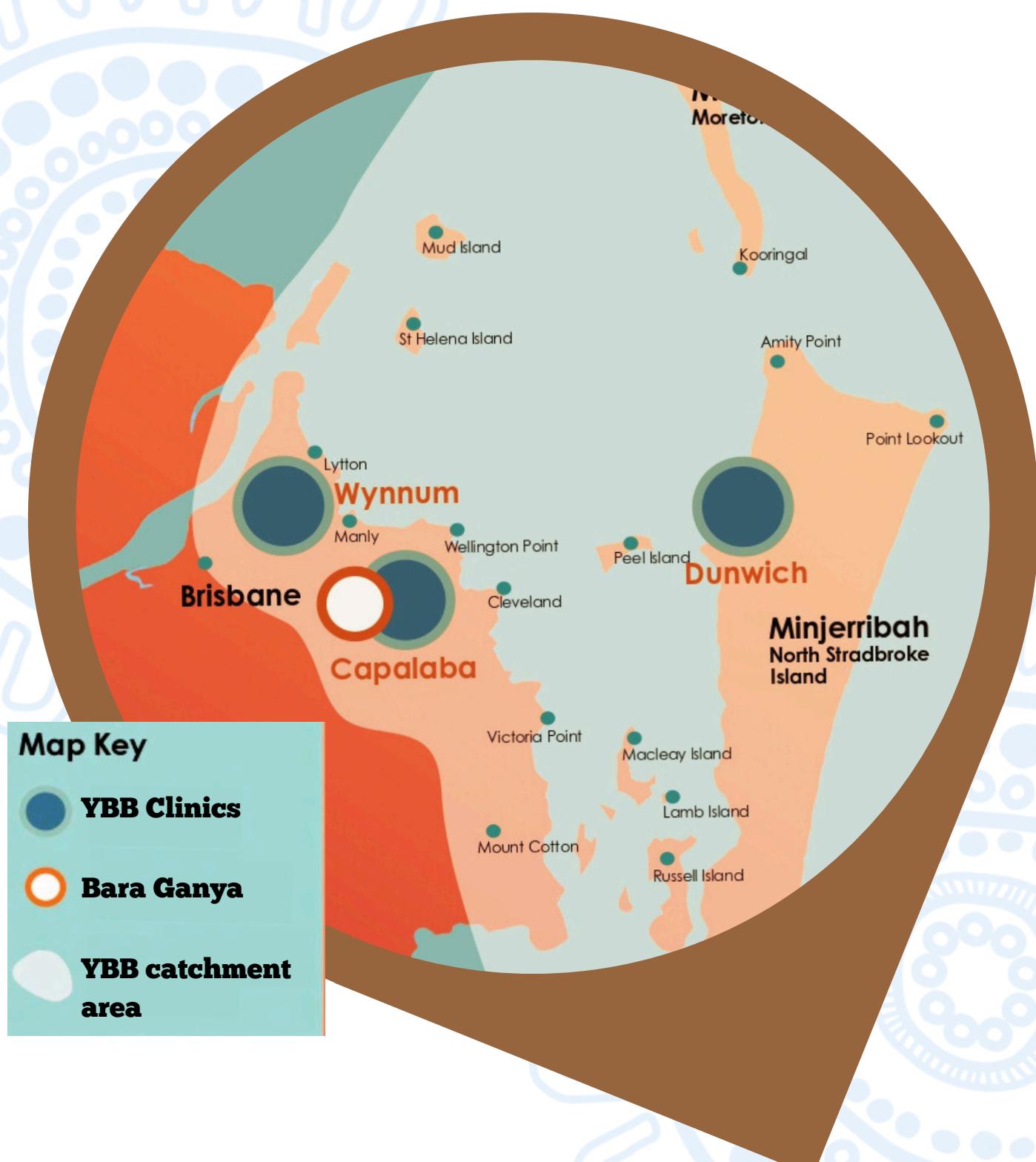
*I'm proud to work with staff who are strong role models for the Quandamooka community. This year's NAIDOC theme, "The Next Generation," was reflected in our partnership with IUIH POWA, placing school trainees across the YBB region. Our team showed great commitment at community events in Wynnum, Cleveland, Goompi/Dunwich, and the Quandamooka Festival. Together, we're creating a lasting legacy of culture, health, and connection.*

*-Employment Transition Mentor*

### **Building Strong Partnerships**

*Our strong relationships and trust with our partners across the Redlands and Wynnum districts.*

# YULU-BURRI-BA'S CATCHMENT AREA



# DUNWICH ACHIEVEMENTS

The YBB team at Straddie continues to provide trusted, holistic care to our community. Our clinic prides itself on going above and beyond to support our mob. This year was no exception, with many community members visiting for support whether for illness, prevention, or just a helping hand.

We've extended our clinic hours to 7:30am–4:00pm, with plans to extend further, alongside our successful monthly Saturday clinics.

While staffing has been challenging at times, our mostly local and long-standing team members remain committed and passionate. The cyclone was a major hurdle, but it brought the community together to ensure health needs were met.

A big thank you to our partners, Marie Rose Centre, QLD Ambulance Service, and Nareeba Moopi Moopi Pa Aged Care Hostel for your continued support.

**1082**

TOTAL CLIENTS



**603**

ABORIGINAL &/OR TORRES  
STRAIT ISLANDER CLIENTS

**373** **HEALTH  
CHECKS**

**19**

CASE  
CONFERENCES

**297**

TEAM CARE  
ARRANGEMENT

**2142**

NURSE  
CONSULTATIONS

**261**

GENERAL PRACTITIONER  
MANAGEMENT PLAN

**604**

REVIEWS OF  
CARE PLANS



# CAPALABA ACHIEVEMENTS

Capalaba Clinic has had a busy and productive year, with a growing patient load and increased demand, especially from the Bay Islands and Redland Bay areas. In response, we've expanded our outreach by holding successful health check and community days on the islands, with support from all our programs.

We've expanded our clinic space, creating dedicated areas for the Family Wellbeing, Jajum Bajara, and Social Health teams. This has allowed us to increase clinic staff and reduce wait times. We've also improved signage for easier access.

More nursing staff are now trained in phlebotomy, enabling patients to get blood tests before leaving the clinic. We've also expanded our specialist services, including Endocrinology, Cardiology, and Palliative Care.

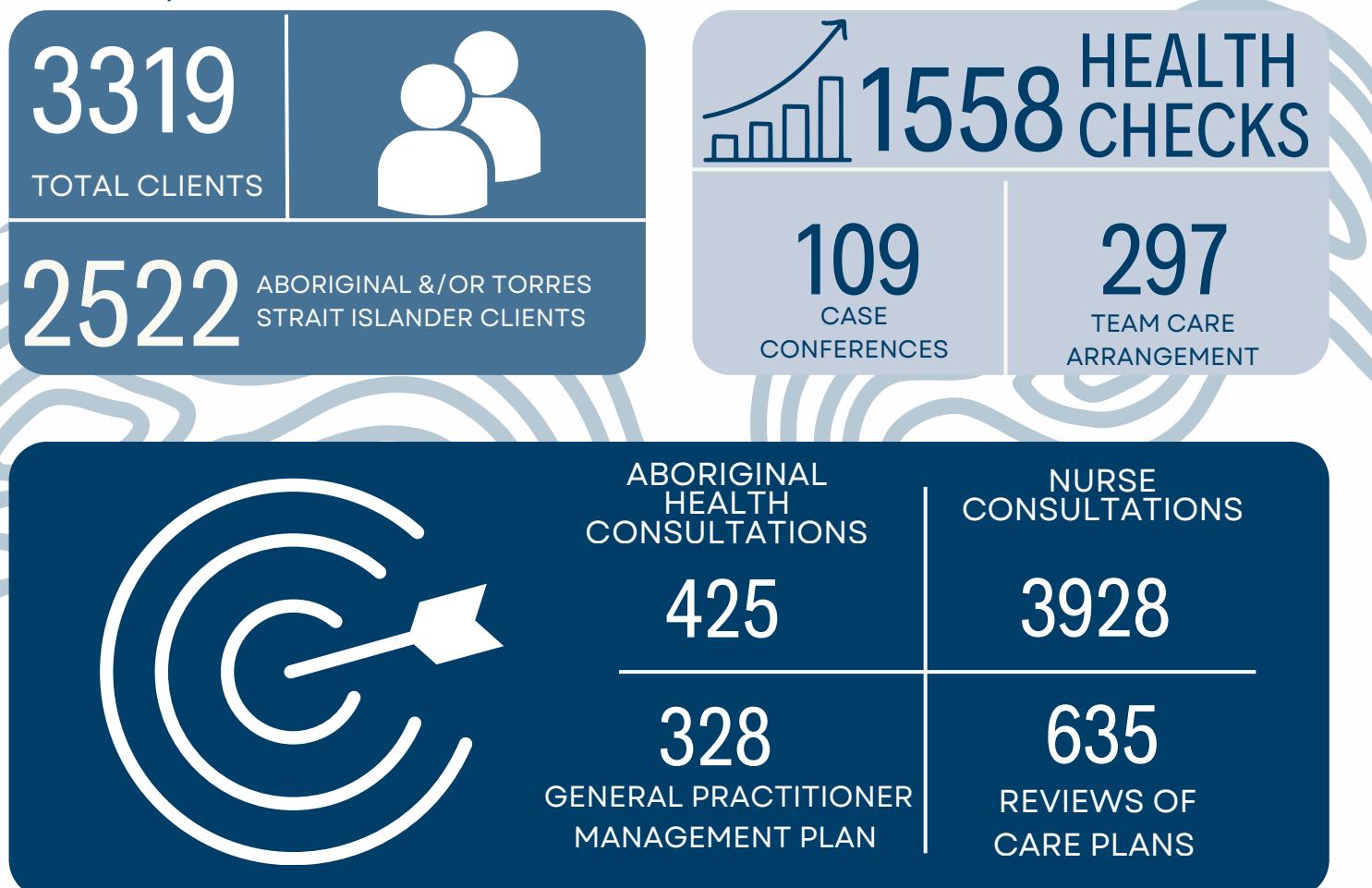
Capalaba continues to offer extended hours:

Mon–Fri: 8:00 am–6:30 pm | Sat: 8:30 am–4:30 pm,

with allied health services like podiatry, audiology, and dental also available on Saturdays.

Our walk-in service for urgent care and the introduction of Uber Health transport have improved access and convenience for patients.

The Vacation Program saw over 40 participants in April and June. We also visited over 10 schools to deliver health checks and preventative care for our Jajums and their families. A special thanks to Aunty Colleen, the Dental Team, and Deadly Choices for supporting these visits and promoting healthy lifestyles, leading to better health outcomes in our community.



# WYNNUM ACHIEVEMENTS

At Yulu-Burri-Ba Wynnum, we provide high-quality, culturally safe healthcare for mob in a welcoming environment. Our team values connection, community trust, and genuinely cares for each patient. We've listened to community feedback and extended our opening hours, with weekly Saturday and regular walk-in clinics improving access. We're also now offering on-site dental services through a portable dental chair, supporting better oral health for our community.

Health education and promotion remain a core focus. Throughout the year, we've been proud to participate in key community events such as NAIDOC Week, breast screening initiatives, R U OK? Day, and more. Our popular Women's Group, held every Monday, continues to provide a supportive space for connection, learning, and wellbeing.

**1942**

TOTAL CLIENTS



**1725**

ABORIGINAL &/OR TORRES  
STRAIT ISLANDER CLIENTS

**986**

HEALTH  
CHECKS

**93**

CASE  
CONFERENCES

**160**

TEAM CARE  
ARRANGEMENT

ABORIGINAL  
HEALTH  
CONSULTATIONS

**447**

NURSE  
CONSULTATIONS

**3405**

GENERAL PRACTITIONER  
MANAGEMENT PLAN

**180**

**334**

REVIEWS OF  
CARE PLANS

# FAMILY SERVICES PROGRAM

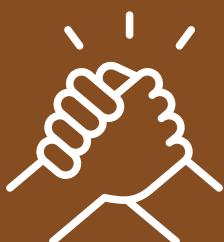
## FAMILY WELLBEING

The family wellbeing team, provide family wellbeing interventions, who are facing challenges that include care coordination, counselling, family mentoring. Which are aimed at supporting our Aboriginal and Torres strait Islander families, in overcoming difficulties and enhancing their overall wellbeing.



71

*Families Supported*



245

*Children Supported*

## SOCIAL HEALTH

Our social health team comprises of Adult and child psychologists, counsellors and case managers. Who work as a team to provide evidence based therapeutic treatments, case managed services and support clients. Who are facing mental health challenges, relationship difficulties and various social health issues. Such as homelessness, substance abuse, domestic violence and access to community resources.

732

*Clients supported*



382

*Clients engaged in case management*

## YOUTH WORKER

Social Health now has a youth care coordinator, helping our young people to build skills they need to make positive and deadly life choices, supporting and connecting young people, 12-18 years old.

The youth care coordinator has been building strong, positive relationships with community groups and organisations to build connections to support our young people.



# BARA GANYA

*The Kinship and Foster Care Service is dedicated to the recruitment, training, and assessment of Aboriginal and Torres Strait Islander carers.*

*Our aim is to place Aboriginal and Torres Strait Islander children with culturally appropriate carers, ensuring they remain connected to their cultural identity, and maintain strong relationships with their families and communities.*

*We provide ongoing support to kinship and foster carers and actively monitor the placement of children to ensure safe, stable, and nurturing care environments.*

*The Kinship and Foster Care Service provides a range of tailored support to ensure the wellbeing of both carers and children. In-home support is offered through direct assistance from our team, delivering emotional and practical help based on the specific needs of each carer and child.*

*We also provide guidance in exploring relevant training opportunities to enhance carers' skills, confidence, and knowledge in providing culturally safe care. Understanding the developmental stages and unique needs of children in care is another important focus of the program, with dedicated support available to help carers respond appropriately and empathetically.*

*Regular monitoring is conducted through consistent check-ins, ensuring that care arrangements remain safe, stable, and aligned with the best interests of the child.*

60

Funded  
placements

07

Children  
Reunified



In 2025 we changed the name of our Kinship and Foster Care Program to '**Bara Ganya**' which means '**Safe Home**' in Jandai Language.



# JAJUM BAJARA PROGRAM



In July 2024, Jajum Bajara launched Deadly Fit Mums. 51 Mums of Aboriginal and/or Torres Strait Islander babies (DFM) to help mums stay active and healthy, later adding a DFM Walking Group.

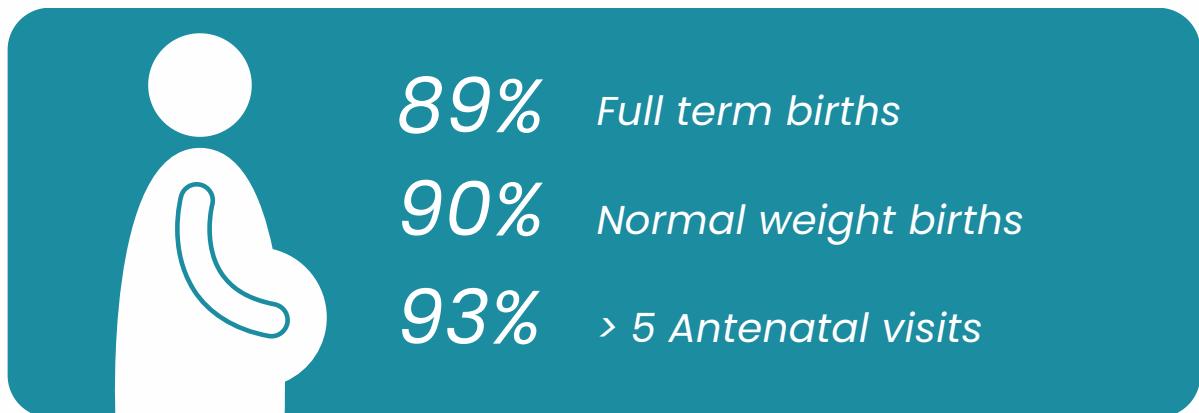
We partnered with Deadly Choices to deliver focus groups on smoking and vaping in pregnancy, and with the IUIH Dental Team to provide family oral health education.

From July–December 2024, 51 Aboriginal and/or Torres Strait Islander babies were born. From January–June 2025, 53 babies, including one set of twins, were welcomed.

We joined the IUIH Lewis Research Team for a new study on DFM and BIOC outcomes across SEQ hospitals.

A Yarning Circle for young mums (15–24), run with Cooee Elders, connected participants to support services like AFPP, housing, licence help, and baby first aid. Two sessions were held with nine mums attending, supported by Uncle Norman.

A major highlight was the Jajum Bajara Book Launch at the State Library, celebrating playgroup families. Sponsored by the Ash Barty Foundation, it featured Aunty Sharron from Indigenous Insights.



# DEADLY CHOICES PROGRAM



Deadly Choices is a comprehensive initiative aimed at empowering our Elders and young peoples to make informed health choices for themselves and their families. The program promotes key health practices, including smoking cessation, balanced nutrition, and daily physical activity.

A central component of Deadly Choices is the advocacy for regular health check-ups, specifically the 715 Health Check, which should be conducted every 9-12 months. This initiative seeks to normalize the practice of visiting healthcare providers not only in times of illness but as a proactive measure for maintaining overall health.

Furthermore, Deadly Choices emphasizes the importance of multi-disciplinary support to prevent and effectively manage chronic diseases. The program is committed to supporting both elders and youth through targeted programs and initiatives, fostering community engagement and promoting holistic well-being.

**82** Participants  
Smoke Free  
Futures

**58** Participants  
Good Quick Tukka  
Program



**165** Participants  
Senior Games

**148** Participants  
Healthy Lifestyles  
Program

**219** Participants  
Traditional Indigenous  
Games



# HUMAN RELATIONS

This year, Yulu-Burri-Ba has grown to 134 dedicated staff members, including 70 Aboriginal and/or Torres Strait Islander employees. Their presence strengthens our cultural knowledge, enriches our workplace, and ensures our services are responsive to the Quandamooka community we serve.

I would like to acknowledge the outstanding efforts of all our staff. Their professionalism, dedication, and teamwork are the driving force behind Yulu-Burri-Ba's program successes and the positive impact we make in the community.

As our services expand, we have welcomed many new team members, reflecting both our reputation as an employer of choice and the inclusive culture we have built.

Aligned with our "grow our own" philosophy, we continue to invest in professional development through training, mentoring, and skill-building, empowering our team to reach their potential and contribute to the delivery of high-quality care.

We are also proud to support our Aboriginal youth through the IUIH POWA program, providing 16 trainees with structured, paid work experience and a dedicated mentor to ensure when they complete Year 12, they are employment ready.

Yulu-Burri-Ba remains committed to delivering the highest standards of service. This year, we achieved accreditation for ISO 9001:2015, RACGP, AGPAL, ACCRM, and HSQF, demonstrating our ongoing focus on quality, compliance, and continuous improvement.

Workplace health, safety, and wellbeing remain priorities, and our emphasis on cultural safety ensures staff and clients alike feel respected, supported, and included.

Our staff are our greatest asset. I am proud of what we have achieved together, and with this passionate, growing team, Yulu-Burri-Ba is well positioned to continue delivering high-quality services and positive outcomes for our community.

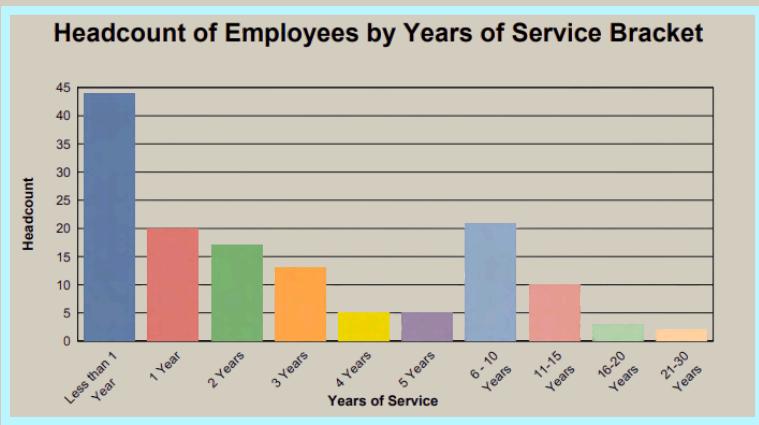
**Karen O'Brien**  
Manager Human Resources

## QUALITY CONTROL

Awarding accreditation to a health service organisation provides assurance to the community that the organisation meets expected patient safety and quality standards.

### Current Accreditation





The analysis of Yulu-Burri-Ba employees' years of service indicates a healthy workforce that balances new talent with experienced team members.

**Strong influx of new talent:**

- Approximately 36% of employees have less than one year of service. This demonstrates Yulu-Burri-Ba's active growth.

**Stable core of mid-tenured employees:**

- Around 36% of employees have been with Yulu-Burri-Ba for 3 to 10 years. This group represents a strong foundation of experience and operational knowledge.

**Commitment and loyalty among long-serving staff:**

- Employees with more than 11 years of service, though fewer in number, exemplify dedication and long-term commitment.

**Diverse workforce composition:**

- The overall distribution shows a balanced blend of new and experienced employees.

Going forward, Yulu-Burri-Ba will focus on retention and career development opportunities to retain mid-tenured employees and encourage long-term commitment.

## MARKETING & COMMUNICATIONS



# OUT IN OUR COMMUNITY

A big thanks to our CLO's and Deadly Choices teams who organised many community events



Women's Breast Screening Day



Walking Group



Quandamooka Jarjum's Camp



Senior Games



YBB Vacation Program



Community Christmas Party



NAIDOC Day

Jajum Bajara  
Play Time



Jai Burns  
day



Men's Group



Wynnum Manly Seagulls Game



Murri Carnival



Women's  
Group



Flu clinic promotion



Men's Yarning Day

# PARTNERSHIPS

This past year we continued to develop and cultivate our many partnerships with other organisations in our region.



# WHERE TO FIND US



## Dunwich

16 Dickson Way  
Dunwich, QLD 4183  
Phone: (07) 3409 9596

## Capalaba

Shop 2&3/1 Finucane Road  
Capalaba QLD 4157  
Phone: (07) 3900 7800



## Wynnum

8 Edith Street  
Wynnum, QLD 4178  
Phone: (07) 3164 5800



## Bara Ganya

7A/39 Old Cleveland Road  
Capalaba, QLD 4157  
Phone: (07) 3900 7800





# **Yulu-Burri-Ba**

Aboriginal Corporation  
for Community Health