



YULU-BURRI-BA

Aboriginal Corporation for Community Health

# ANNUAL REPORT

2023 / 2024





This artwork, by Morgan Shipway is dedicated to his grandmother - Lynette Shipway

Morgan's inspiration came from Lynette's commitment to her community.

Centre and foremost are the totems of the Quandamooka people  
The dolphin (Buangan) and carpet snake (Kabul).

The circles represent her identity and the many roles she held and the mobilising force she was in the struggle for better health and services for Aboriginal people. In particular, her leadership, passion and drive which steered Yulu-Burri-Ba to the success it is today.

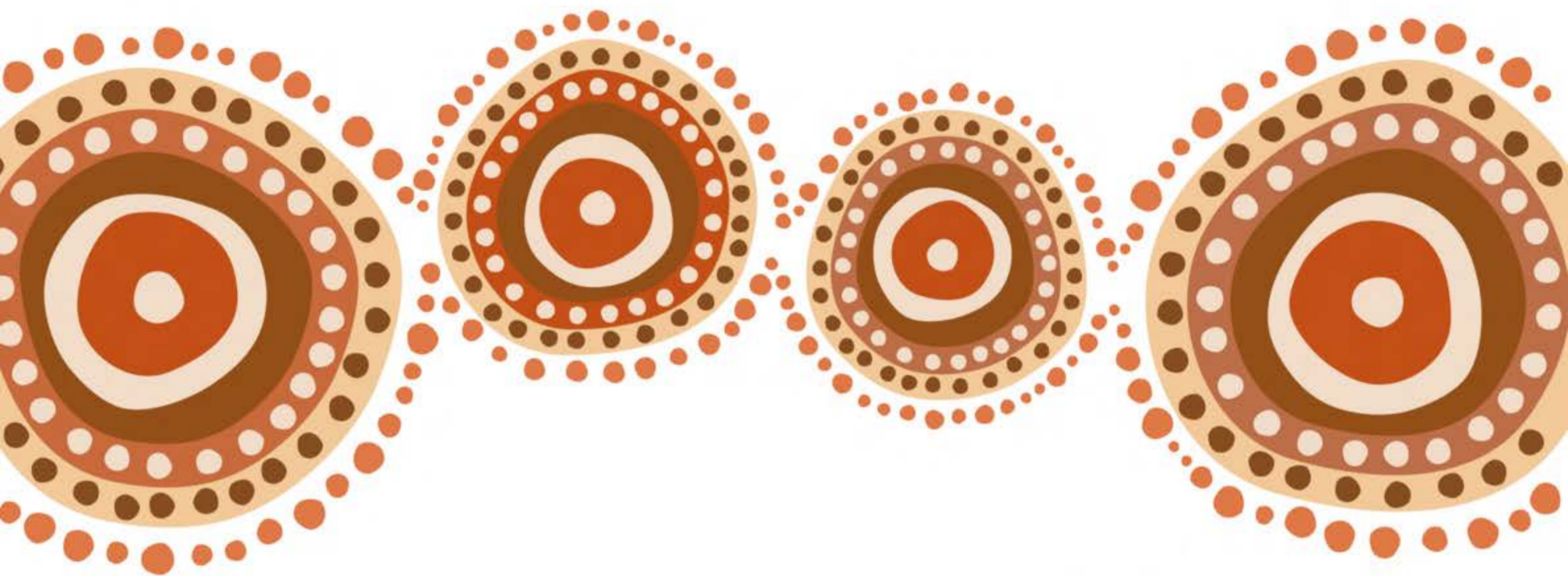
The white, yellow, red, and blue dots make up individual circles, representing the four AMS Board members (Yulu-Burri-Ba, Kalwyn, Kambu and Brisbane ATISCHS) who established IUIH in 2009. Centred in these circles are white dots that signify the 19 Aboriginal Community Controlled Health Services that Lynette helped to establish.

# Acknowledgement to country

Yulu-Burri-Ba acknowledges the Traditional custodians of the Quandamooka land on which we work and for many of us, live.

We pay our respects to the Elders of this land who have provided leadership and guidance for Yulu-Burri-Ba to meet the health needs of our community.

It is with pride that we recognise the strength of our community and the voice of our youth who are our leaders of tomorrow.



## *In Memory*

*Lynette Shipway was Yulu-Burri-Ba's chairperson for 11 years and a member of the Board of Directors from July 2008 to November 2021.*

*Her impact on the health and wellbeing of our community will never be forgotten.*



## VISION

A resilient and connected community empowered by culture and committed to holistic wellness for Aboriginal and Torres Strait Islander peoples and families.



## WHAT WE STRIVE TO ACHIEVE

- Service Growth and Consolidation: Expanding and integrating services for greater community impact.
- Cultural Branding: Creating a brand that reflects our values and builds community trust.
- Financial Management: Ensuring sustainability through effective financial practices.
- Organisational Development: Promoting employee well-being and collaboration within our culture.

## VALUES

- **Cooperation:** *Fostering collaborative relationships.*
- **Respect:** *Upholding dignity and honoring all individuals.*
- **Quality:** *Committing to excellence in all services.*
- **Learning:** *Encouraging continuous growth and development.*
- **Diversity:** *Celebrating and embracing varied perspectives.*
- **Culture:** *Valuing cultural heritage and community identity.*
- **Safety:** *Ensuring cultural safety for children and families.*



# OUR BOARD OF DIRECTORS

*Greg Egert-Chairperson*



*Greg, known as Uncle Cheg, has dedicated over 40 years to community health and education. He serves on the Board of Directors for the Institute of Urban Indigenous Health and has built a strong relationship with the Murri school for the past 20 years. Currently, he is the Elder and Manager at the Australian Research Council Centre of Excellence for Indigenous Futures at the University of Queensland.*

*Maureen Myers- Director*



*Maureen and her team campaigned for sustainable health services in Dunwich for many years. She has been on the Yulu-Burri-Ba Board of Directors for over 30 years and was recognised as a QAIHC Hall of Fame recipient in 2016 for her contributions to Aboriginal community-controlled health..*

*Sylvan Borey-Director*



*Sylvan holds an associate degree in Indigenous Professional Practices and has over 30 years of experience in Aboriginal organisations and Queensland Health, working to improve health and well-being for Aboriginal people.*

*Denis Kerr- Director*



*Denis is an Independent Board Director and Treasurer at Yulu-Burri-Ba, offering expertise in corporate governance and finance. He is also the Group CEO of ABT Group, a leader in IT business technology solutions..*

*Jody Coghill- Director*



*Jody has worked for many years in a variety of government and non-government Aboriginal organisations. She is a former Yulu-Burri-Ba employee and now owns a successful business on the island. Jody brings a wealth of health, finance and community knowledge and experience to the Board.*

*Nyaree Mewwtt - Director*



*Nyaree Mewett, a Quandamooka woman, has extensive experience in the health sector and brings a strong focus on governance and culture to Yulu-Burri-Ba's Board.*

*As a Director on the Parole Board Queensland, she is committed to advancing opportunities for Aboriginal people. Nyaree holds a Graduate Certificate in Business, a Diploma of Community Services, and Cert IVs in Mental Health and Small Business.*

# MESSAGE

## FROM THE CHAIR

I am pleased to present this report on Yulu-Burri-Ba's progress and achievements over the past year. Our collective efforts have led to significant advancements in our vision to have a strong and connected community, empowered by culture and embodied by holistic wellness.

This year Yulu-Burri-Ba celebrated 30 years of incorporation and 40 years meeting the health needs of people living on Quandamooka country. This anniversary is not just a reflection of our past achievements but also a moment to look forward with optimism and determination.

Over the past three decades, we have navigated challenges and embraced opportunities, all while steadfastly serving our Aboriginal community. The increased demand for our services, and the extent of the services we now provide, speaks volumes about the trust and reliance placed in us. It is a testament to the hard work of our staff and impact we have made and the need for our continued growth and innovation.

As we look to the future, it has become clear that the demand for our services continues to grow. To better serve our community, we are actively exploring additional space that will allow us to expand our programs and reach more Aboriginal and Torres Strait Islander people living in our community. This initiative is crucial for accommodating our increasing participant numbers and providing a safe, welcoming environment where our community can thrive.

This year, we developed a new Yulu-Burri-Ba Strategic Plan 2024-27. This gave us an opportunity to reflect on the successes and challenges over the past few years.

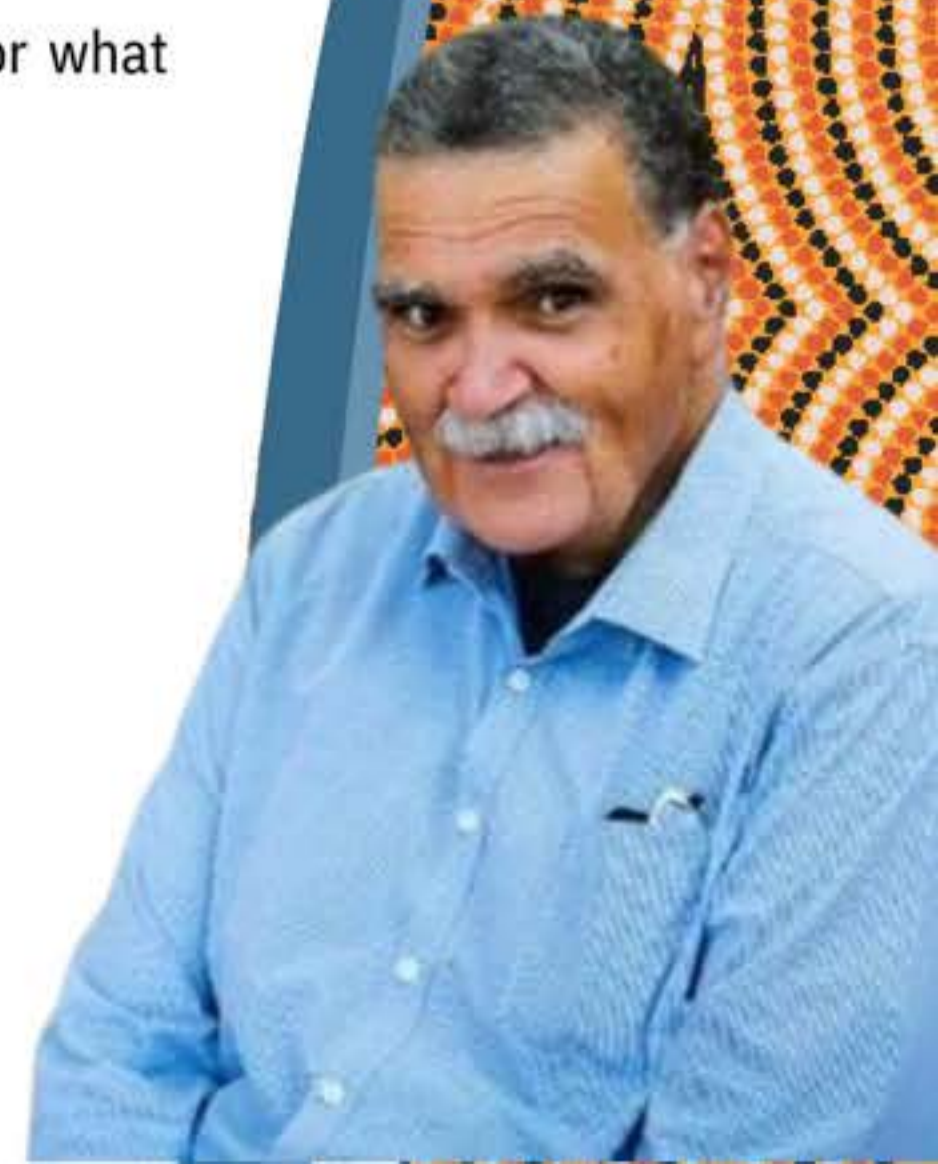
Our strategic vision reflects our aspirations for the future. Areas of focus going forward include engaging more with our community, increasing access to care, growing our workforce and enhancing our systems and governance.

I would like to extend my heartfelt thanks to our partners, whose unwavering support has been instrumental in our success.

I would like to take this opportunity to extend my gratitude to our CEO, David Collins, whose visionary leadership has been instrumental in guiding us through this journey. To our exceptional staff, you are Yulu-Burri-Ba's backbone. Thank you for your unwavering efforts and for embodying the values we stand for.

In conclusion, I am proud of what we have accomplished this year and excited for what lies ahead.

*Greg Egert*  
*Chairperson*



# MESSAGE

## FROM THE CEO

Yulu-Burri-Ba's annual report highlights our commitment to community-focused healthcare. Celebrating 30 years as an Aboriginal and Torres Strait Islander Community Health Service, we honour our elders while preparing for future growth and innovation.

In the past year, our dedicated team has enhanced community well-being through high-quality health and family services, evidenced by client growth, increased health checks, successful births via our Jajum Bajara program, and higher participation in Elder, Youth, Men's, and Women's programs. To further enhance access to primary health care, we have expanded our service hours across all three clinics.

These enhancements reflect our commitment to addressing community needs while drawing on our 30-year history. We remain focused on navigating challenges and seizing opportunities to promote the health and well-being of our people.

Building on last year's efforts, our expanded Social Health teams now provide greater support to clients and families in need. This increased capacity allows us to better address the diverse challenges in our community, fostering well-being and resilience.

I am proud to represent Yulu-Burri-Ba in the SEQ First Nations' Health Equity Strategy. In partnership with IUIH, Metro North, Metro South, Gold Coast Hospital and Health Services, and Queensland PHNs, we aim to transform our health system and achieve true health equity for First Nations people.

I am confident that our collaborative efforts will lead to significant improvements in health equity for Aboriginal and Torres Strait Islander people, supported by our commitment to cultural safety and community engagement.

Looking ahead, we plan to find a new building for the Capalaba clinic to support our growth. We will also establish a Health Hub on Stradbroke Island in 2025.

We sincerely thank our founding bodies and stakeholders for their invaluable support. A special thanks to our Board of Directors and staff for your professionalism and dedication, which have driven a year of remarkable progress.

Together, we will continue to promote the health and well-being of Aboriginal and Torres Strait Islander peoples. Thank you!

David Collins  
CEO



# 2024 - A YEAR OF CELEBRATION

Yulu-Burri-Ba Aboriginal Corporation for Community Health was incorporated on the 12th of May 1994 (30 years ago), but health services on the island commenced back in 1984.

Forty years ago, in response to the advocacy and support of the Quandamooka people of North Stradbroke Island, the Brisbane Aboriginal and Torres Strait Islander Community Health Service (ATSICHS) launched the inaugural health services on the island. This outreach initiative commenced with one doctor and one nurse providing care on a weekly basis. As demand for services increased, more permanent healthcare facilities were established, subsequently managed by the North Stradbroke Island Aboriginal and Islanders Housing Co-Operative.

The community swiftly recognised the importance and necessity of a locally controlled, stand-alone Aboriginal health service. This growing demand culminated in the incorporation of Yulu-Burri-Ba Aboriginal Corporation for Community Health in 1994.

On Friday, May 10, 2024, the North Stradbroke Island and Quandamooka community gathered with great pride to celebrate two significant milestones: the 30th anniversary of Yulu-Burri-Ba's incorporation and the 40th anniversary of community-controlled health services on the island. This momentous occasion highlighted the enduring commitment to culturally appropriate healthcare and the collective efforts of the community in promoting health and well-being over the decades.

Since the establishment of the first clinic in Dunwich Hall, the range of services available to the Aboriginal and Torres Strait Islander community on North Stradbroke Island and the southern bayside has significantly expanded. Initially focused on primary health care, the offerings now encompass a comprehensive array of services, including dental care, family well-being programs, Birthing in Our Community initiatives, Deadly Choices, women's and men's groups, youth programs, and support for foster and kinship care. This evolution reflects a deep commitment to addressing the diverse needs of the community and enhancing overall health outcomes.





# *Celebrating Our Anniversary With Our Staff and Community*



# OUR SERVICES



**Psychology**



**Aboriginal  
Health Workers**



**Care  
Coordination**



**Nursing Services**



**Pathology**



**Social Health**



**Transport**



**Vaccinations**



**Dental**



**Womens Health**



**Preventative Health  
Checks**



**Family Wellbeing**



**Chronic Disease  
Management**



**Smoking  
Cessation**



**Immunisations**



# OUR PROGRAMS



**'Work it out'  
Exercise Program**



**Jajum Bajara  
Program**



**Mens Group**



**Women's Group**



**Youth Program**



**Deadly Fit Mums**



**Kinship and Foster Care  
Program**



**Senior Games**



**Walking Group**



**Palliative Care**



**Deadly Choices**



# VISITING HEALTH SERVICES



**Accredited Exercise  
Physiology**



**Audiology**



**Cardiologist**



**Diabetes Education**



**Speech Therapy for  
Children**



**Speech Therapy  
for Adults**



**Occupational  
Therapist Adult/child**



**Physiotherapy**



**Podiatry**



**Optometry**



**Dietitian**



**Respiratory Nurse**

# WHAT MADE US *PROUD*

30 years of serving  
our community in  
Aboriginal Health

Deadly Choices joining  
our Yulu-Burri-Ba team

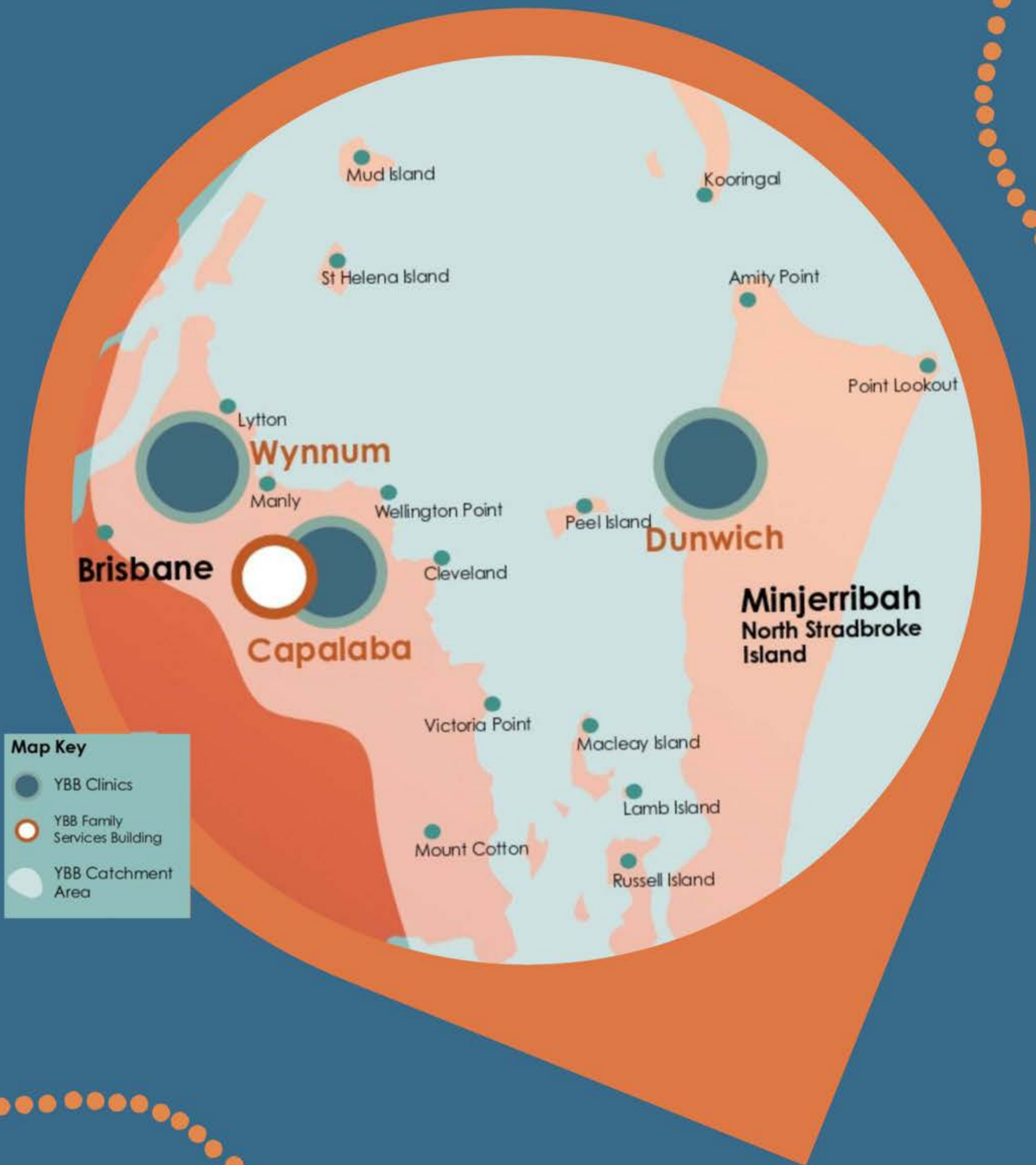
Increasing  
community  
engagement in  
our programs

SEQ First Nations'  
Health Equity Program.

Commenced training the  
next generation of Allied  
Health Assistants with  
high school students

Increasing our access  
to care and growing  
our workforce

# YULU-BURRI-BA'S *CATCHMENT*



# SMO REPORT

This year, the GP team has dedicated itself to meeting the needs of YBB and our community. We've extended clinic hours: Capalaba clients can now book appointments from 8 AM to 6:30 PM, Monday to Friday, and every Saturday, while Wynnum offers a full Saturday clinic, and Dunwich has a monthly Saturday service. This progress is due to the support of our clinic teams and Practice Managers.

To maintain high standards in clinical training, all eligible GPs have become accredited RACGP Supervisors and attended workshops on best practices for supporting GP Registrars. Many former Registrars stay with us post-fellowship, strengthening our workforce and ensuring continuity of care.

Throughout the year, the GP team has shown remarkable solidarity, providing care amidst challenges such as exams and illness. Your commitment to each other and our patients is commendable and greatly appreciated.

The YBB GP team continues to thrive, attracting GP Registrars and new GPs dedicated to holistic, patient-centred care.

This year, we welcomed Dr. Alison (NSI), Dr. Ayesha (Cap), Dr. Veronica (Cap), and Dr. Nerissa (Wyn until May), followed by Dr. Laura (Cap), Dr. Joanna (Cap), Dr. Josh (Wyn) in January, and Dr. Myora (Wyn) in July. Each has integrated well into our community while addressing local needs.

YBB is distinguished by our collaborative approach to community needs. I am proud of our dedicated GP team and look forward to further enhancing our services and maintaining high standards of care.

Dr Claudia Collins



# DUNWICH ACHIEVEMENTS

Our Dunwich clinic continues to provide essential health services to the island community, fostering strong relationships with clients and stakeholders. We actively monitor community needs and, in the past year, introduced a monthly Saturday clinic, allowing clients who work or study on the mainland to access our GPs outside their commitments.

This initiative underscores our dedication to enhancing service accessibility and supporting the health of our community.

Lastly, a note from the Practice Manager – Tia Kaden “I am so grateful to have such a deadly and supportive clinic team. Each one of the Straddie team is so committed to working in this community and it shows how they go above and beyond every day”.



396

HEALTH  
CHECKS



23  
Case  
CONFERENCES

1997

Nurse Consultations



268

Care Plans,  
Chronic Disease  
Clients



245

Team Care  
Arrangements



695

Reviews of  
Care Plans

# CAPALABA ACHIEVEMENTS

Our Capalaba clinic is experiencing significant growth, seeing an increasing number of clients. We appreciate the trust and support of our clients, which has facilitated the expansion of our services.

To maintain the highest quality of care and reduce appointment wait times, we have implemented extended hours: the clinic is now open from 8 AM to 6 PM Monday to Friday and 8:30 AM to 4:30 PM on Saturdays.

We remain committed to prioritizing our clients' health and well-being, ensuring that their access to medical care is as seamless as possible.



**1533**  
HEALTH  
CHECKS

**474**  
Aboriginal Health  
Worker Consultations



180 Case  
CONFERENCES

**3188**  
Nurse Consultations



**369**  
Care Plans,  
Chronic Disease  
Clients



**344**  
Team Care  
Arrangements



**827**  
Reviews of  
Care Plans



# WYNNUM ACHIEVEMENTS

The Yulu-Burri-Ba Wynnum clinic provides comprehensive healthcare to our community, and we are proud of our achievements over the past year.

In response to feedback, we have expanded our Saturday clinics from monthly to weekly, enhancing accessibility for clients with work and school commitments.

We also conducted several late-night flu clinics to facilitate vaccination.

We are actively strengthening partnerships by participating in community events with Queensland Health, IUIH, and Wynnum Manly Juniors, promoting preventative health.



**877**  
HEALTH  
CHECKS

**123**

Aboriginal Health  
Worker Consultations



89 Case  
CONFERENCES

**2478**

Nurse Consultations



**225**

Care Plans,  
Chronic Disease  
Clients



**213**

Team Care  
Arrangements



**318**

Reviews of  
Care Plans

# FAMILY WELLBEING SERVICES

Yulu-Burri-Ba offers targeted family well-being interventions for Aboriginal and Torres Strait Islander families in the Capalaba, Cleveland, and North Stradbroke Island catchment areas who are facing challenges. Our services include care coordination, counselling, and family mentoring, aimed at supporting families in overcoming difficulties and enhancing their overall well-being.



**86**  
*Families Supported*



**239**  
*Children Supported*



# SOCIAL HEALTH

Yulu-Burri-Ba's Social Health program enhances the capacity of individuals and families to improve their well-being through targeted, case-managed services and evidence-based therapeutic treatments.

Our dedicated Social Health team supports clients facing mental health challenges, relationship difficulties, and various social issues, including substance abuse, homelessness, domestic violence, and access to community resources. We are committed to providing comprehensive assistance to help clients navigate these challenges and improve their overall well-being.



**126**  
*Young People supported*



**861**  
*clients supported*



**475**  
*clients engaged in case management*

# FAMILY SERVICES ACHIEVEMENTS

*Enhanced Adult  
Psychiatry  
Services*

*Expanded  
Youth  
Services*

*Record  
number of  
families  
supported*

*Decreased  
Wait Times for  
Families*



*Enhancement  
of Early  
Intervention  
Services*

*Expanded  
Pediatric  
Services*

*Delivering  
more Social  
Health  
services*

*Established  
Parenting  
Support Groups*

# JAJUM BAJARA

In collaboration with Redland Hospital, Yulu-Burri-Ba's Jajum Bajara program is dedicated to enhancing health outcomes for Aboriginal and Torres Strait Islander mothers and their infants. The initiative aims to develop culturally appropriate programs that strengthen connections to health, culture, and country.

The Jajum Bajara program includes:

- **Midwifery Services:** Comprehensive support throughout pregnancy, birthing, and the postnatal period, ensuring culturally sensitive care.
- **Indigenous Family Support Practitioner Services:** Dedicated assistance for expectant mothers, providing guidance and resources during pregnancy and beyond.
- **Community-Based Hubs:** Safe and welcoming spaces where families can access services and engage in activities that foster connection and support.

These components are designed to enhance the well-being of Aboriginal and Torres Strait Islander families, promoting both health and cultural connection.

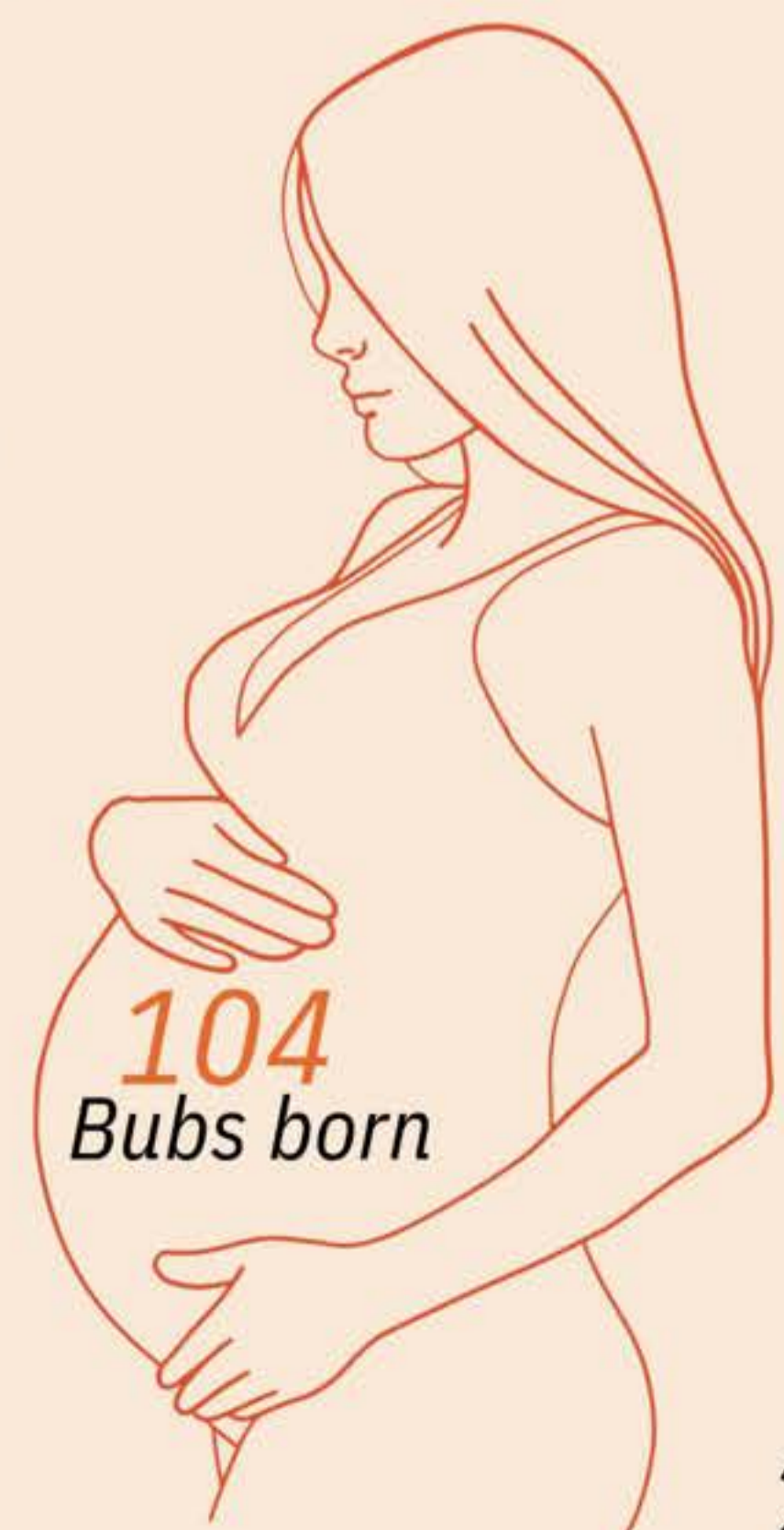
## *Newly Introduced*

- **Playgroup** – a great space for mums to connect with other mums.
- **Deadly Fit Mums** – to ensure mum stays fit and healthy.
- **Antenatal classes** – to ensure our mums have a safe pregnancy and we have healthy bubs.
- **Support worker access** to allow immediate support and assistance to social health services.
- **Dedicated child health nurses** that follow up with postnatal mums and bubs at 1 and 6 weeks checks, vaccinations, health checks and lactation consulting.

**89%** *Full term births*

**90%** *Normal weight births*

**93%** *> 5 Antenatal visits*



# KINSHIP & FOSTER CARE

The Kinship & Foster Care Program is dedicated to the recruitment, training, assessment, and ongoing support of Aboriginal and Torres Strait Islander carers. Our mission is to place Aboriginal and Torres Strait Islander children with appropriate carers, ensuring they maintain their cultural identity and preserve meaningful relationships with their families and communities.

Key components of the program include:

- **In-Home Support** - direct assistance from our team, providing emotional and practical support tailored to the needs of carers and children.
- **Training Resources** - guidance in exploring various training options to enhance carers' skills and knowledge.
- **Child Development Insights** - support in understanding the unique needs and developmental stages of the children in care.
- **Regular Monitoring** - consistent check-ins to assess and maintain care arrangements, ensuring ongoing well-being.

Through these initiatives, the Kinship & Foster Care Program strives to create a supportive environment that fosters the cultural and emotional well-being of Aboriginal and Torres Strait Islander children and their carers.

15

*Funded placements*



# OUT IN OUR COMMUNITY

*A big thanks to our CLO's and Deadly Choices teams who organised many community events*



## NAIDOC Day

Our clinic staff actively participates in community events such as NAIDOC, Women's Health Day, Men's Health Day, R U OK Day, and holiday programs. These occasions provide valuable opportunities to engage with the community, gather feedback, and strengthen relationships outside the clinic setting.



## Senior Games

The Senior Games provide a competitive platform for our Elders, with weekly training sessions fostering skill development. Quarterly, Elders from Dunwich, Capalaba, and Wynnum convene to compete against one another. Furthermore, they participate in a regional competition twice a year, engaging with other member services in friendly rivalry.



## YBB Vacation Program

Yulu-Burri-Ba's vacation care program fosters a sense of togetherness and fun for our youth. Our dedicated staff take great pride in witnessing our young people enjoy themselves, while building self-confidence through various activities.

## Community Christmas Party

In the spirit of celebration and giving, Yulu-Burri-Ba has proudly organised an annual Christmas party for our community, fostering joy and unity as we close out the year together.



## Flu clinic promotion

We held very successful flu clinics prior to winter with many of our clients getting their flu vaccination. A total of 294 flu vaccinations were given to Yulu-Burri-Ba clients during the 1-week promotion.

## Men's Group

The Men's Shed has been a longstanding initiative that offers a safe space for men to connect and share experiences. Over the years, the group has successfully completed various projects, including garden beds and bike repairs. Their contributions to the community are widely recognised, as they actively volunteer at numerous local events.



## Women's Group

This year, our Women's Group welcomed 23 participants for activities like weaving, knitting, and painting. These sessions promote socialisation and community engagement, helping participants connect, learn new skills, and improve their well-being.



## Murri Carnival

The Murri Carnival is a cherished annual event that builds camaraderie and confidence among youth and seniors. It promotes physical and mental health, with Yulu-Burri-Ba sponsoring teams from our Yulu-Burri-Ba clients in the Quandamooka region.



## Wynnum Manly Seagulls Game

We're thrilled to partner with the Wynnum Seagulls and Straddie Sharks to host the Host Plus Cup games on the Island. This event is a great opportunity to engage the community and celebrate grassroots sports.



## Walking Group

At Dunwich we hold twice weekly walking group sessions and weekly group sessions at Capalaba, helping our community to stay healthy and active.



## Men's Yarning Day

25 men attended our men's yarning day to yarn about some of the health issues that affect men, including Diabetes, Bowel Screening Awareness, Mental Health and more.

# DEADLY CHOICES

Deadly Choices is a comprehensive initiative aimed at empowering our Elders and young peoples to make informed health choices for themselves and their families. The program promotes key health practices, including smoking cessation, balanced nutrition, and daily physical activity.

A central component of Deadly Choices is the advocacy for regular health check-ups, specifically the 715 Health Check, which should be conducted every 9-12 months. This initiative seeks to normalize the practice of visiting healthcare providers not only in times of illness but as a proactive measure for maintaining overall health.

Furthermore, Deadly Choices emphasizes the importance of multi-disciplinary support to prevent and effectively manage chronic diseases. The program is committed to supporting both elders and youth through targeted programs and initiatives, fostering community engagement and promoting holistic well-being.

**DC FIT Program**  
34 Participants

**Tobacco Education Program**  
19 Participants

**Healthy Lifestyles Program**  
12 Participants

**Good Quick Tukka Program**  
35 Participants

**Traditional Indigenous Games**  
51 Participants





# NSI YOUTH PROGRAM

*After two successful years of serving the community, Yulu-Burri-Ba's NSI Youth Program has concluded. In July 2024, the Minjerribah Moorgumpin Elders in Council will carry forward their commitment to our youth through their National Justice Reinvestment Program. Yulu-Burri-Ba has great confidence that the positive impact of this initiative will continue to thrive.*

**17**  
Excursions

**53**  
Participants

"The Youth Program has been invaluable for my daughter. It assisted her in creating and submitting resumes, opening a bank account, and obtaining a tax file number, as well as supporting her in getting her learner's permit. Beyond these practical skills, the program has positively impacted her mental health. When she faced difficult times and felt close to depression, the Youth Care Workers were always welcoming and provided a safe space for her to talk."

"The Youth Program has significantly supported both physical and mental health by facilitating access for both girls and boys to join Salt Gym. Additionally, the program has provided assistance to adolescents navigating issues related to the criminal justice system, although we prefer to keep specifics confidential for privacy reasons."



# PATHWAYS OUR WAY

## ACADEMY (POWA) PROGRAM

In 2023, Yulu-Burri-Ba supported the Institute for Urban Indigenous Health (IUIH) and the Mater in their pilot POWA School-based traineeship program. Aboriginal high school students enrolled in a Certificate III in Allied Health Assistance, participated in a weekly placement at Yulu-Burri-Ba, gaining essential practical experience to complete their traineeship and fostering connections within the healthcare sector.

“I liked working at Yulu-Burri-Ba clinics because all the staff were really friendly and welcoming. I got to meet new people and talk to mob and help them out with their needs. Sometimes the clinics would shout lunch so everyone would meet in the lunchroom and get some food and talk. That was always a really good way to connect with other staff members and find out more about the clinic.”

“I enjoyed working at Yulu-Burri-Ba clinics because I got to connect with more mob and always felt welcomed. I also learnt more about dentistry while I was on placement there and got to see more of the background which was interesting because my mum was a dental assistant at Yulu-Burri-Ba.”



# HUMAN RELATIONS

*I would like to take this opportunity to acknowledge the exceptional contributions of all Yulu-Burri-Ba employees. Their dedication and professionalism are truly commendable, and it is evident that our collective efforts are yielding significant results.*

*As our programs continue to expand, our workforce is also growing, attracting more individuals eager to join the Yulu-Burri-Ba team. This influx not only reflects our strong organisational culture but also underscores the positive impact we have within the community.*

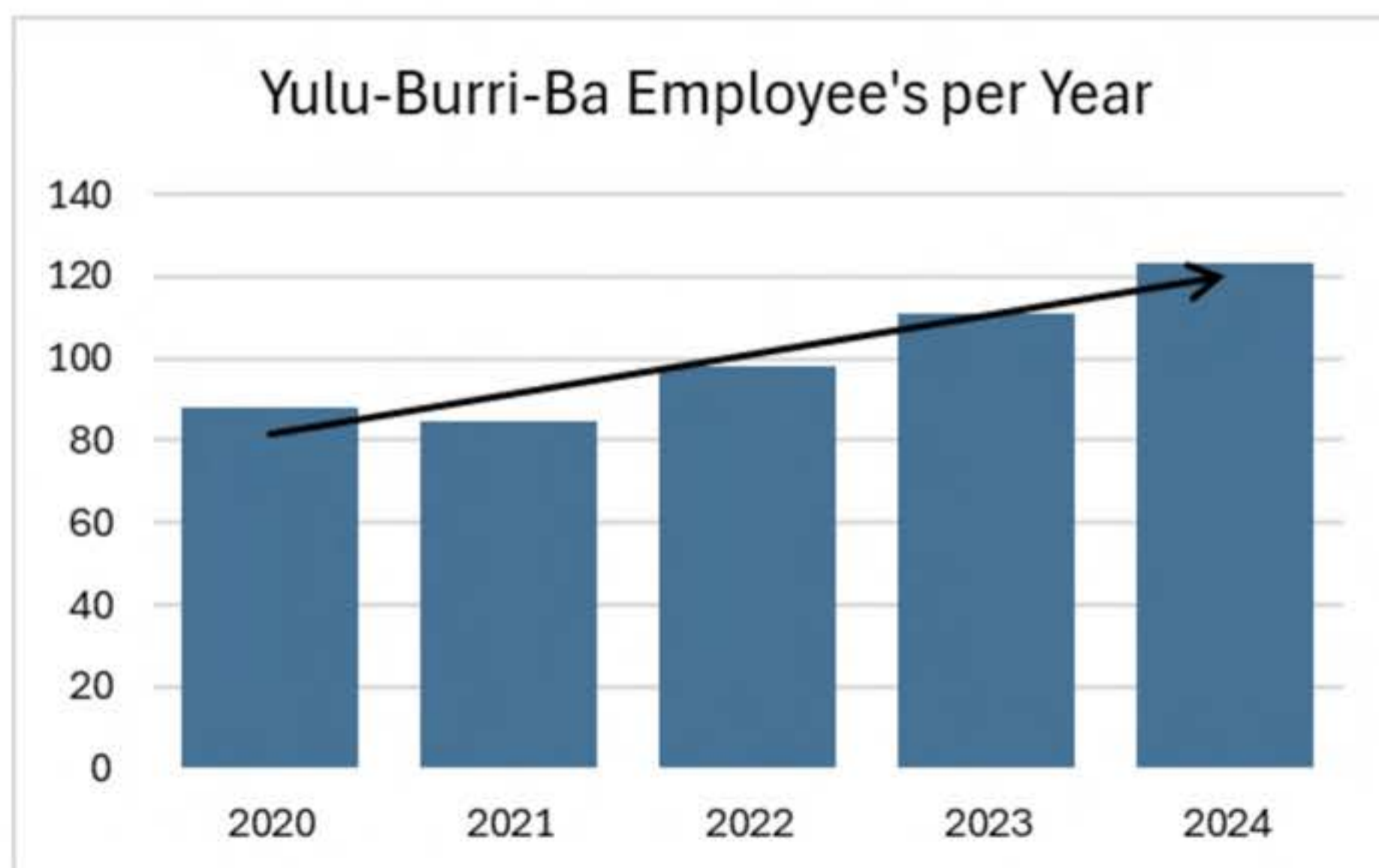
*I am pleased to share that we have successfully achieved accreditation for ISO 9001:2015, RACGP, AGPAL, and ACCRM. This achievement signifies our commitment to meeting client needs and adhering to government standards, demonstrating our dedication to excellence. We take pride in maintaining the highest standards of workplace health and safety, ensuring a secure and supportive environment for all.*

*In support of our commitment to professional development, we are providing ongoing training and resources to equip our employees with the necessary skills to excel in their roles. Their growth is integral to our success, and we remain dedicated to supporting them throughout their professional journey.*

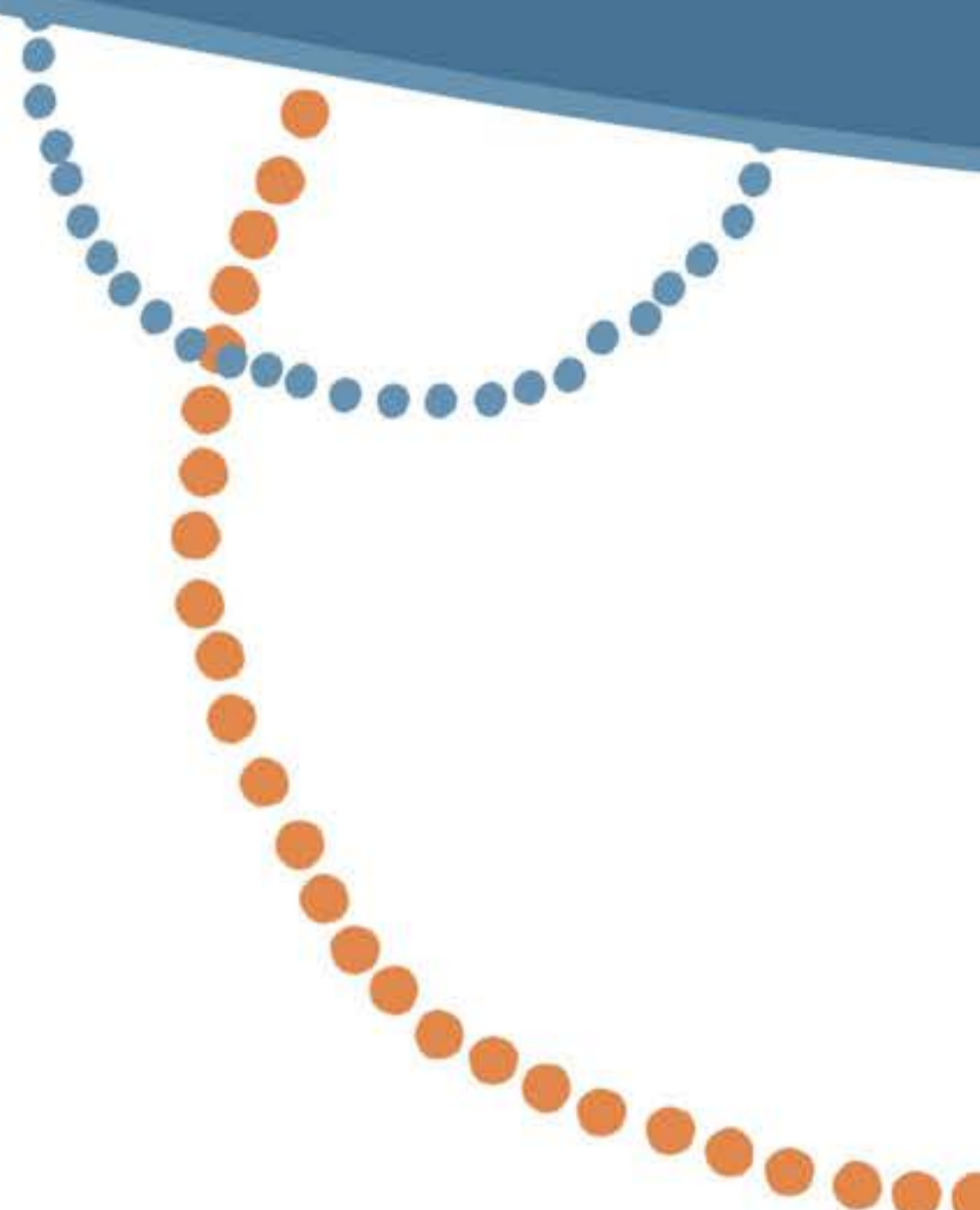
*Together, we are building an outstanding workplace and making a meaningful difference in the lives of those we serve.*

*HR Manager*

*At Yulu-Burri-Ba we have **123** total staff, resulting in a **0.6%** increase in the past year.*



<i>Staff Years of Service</i>	
0 - 1 years	26
2 - 3 years	19
4 - 5 years	18
6 - 10 years	17
11 - 15 years	6
16 - 20 years	2
> 20 years	1
Total	123



**1.9%**  
of staff identify  
as having a  
disability



**53.2%**  
of staff identify as  
Aboriginal and/or  
Torres Strait Islander



**21**  
Staff supported  
in study

## Quality Control

*Awarding accreditation to a health service organisation provides assurance to the community that the organisation meets expected patient safety and quality standards.*

## Current Accreditation



## WH&S

 37

Psychology sessions provided to staff through our EAP

7 

Reportable Workplace Health and safety incidents

0 

Workcover Claims

## Training

100%

of staff have completed their \*mandatory training

100%

of staff have completed \*best practice training

\*Mandatory training includes CPR, First Aid, Cultural Awareness, Fire Safety Advisor training, Code of Conduct, Emergency Evacuation Drills, Hand Hygiene and Infection Control (Clinical and Non-Clinical), Patient Manual Handling, WH&S Advisor Safety Chief Warden training, Privacy and Confidentiality Training, COVID-19 Infection Control and COVID-19 training.

\*Best Practice training includes Aboriginal and Torres Strait Islander Mental Health First Aid, Defensive Driving training, Food Safety training, child restraints, wheelchair procedure, Job Fit Assessments, Duress Alarm, Fraud and Anti-Corruption training, Implanon training, Respiratory training and Spirometry training.



## Marketing and Communications



Newsletters  
Published: 4



Website Visits  
240,299



Facebook  
3,119 Followers  
7.4k Page visits

# PARTNERSHIPS

This past year we continued to develop and cultivate our many partnerships with other organisations in our region.





**Capalaba**

Shop 2&3/1  
 Finucane Road  
 Capalaba QLD 4157  
 Phone: 07 3900 7800  
 Fax: 07 3900 7899



**Dunwich**

16 Dickson Way  
 Dunwich QLD 4183  
 Stradbroke Island  
 Phone: 07 3409 9596  
 Fax: 07 3409 9417



**Family Services**

7A/39 Old  
 Cleveland Road  
 Capalaba QLD 4157  
 Phone: 07 3900 7870



**Wynnum**

85 Edith St  
 Wynnum QLD 4178  
 Phone: 07 3164 5800  
 Fax: 07 3164 5801

