www.ybb.com.au



# YULU-BURRI-BA

Aboriginal Corporation for Community Health











# MESSAGE FROM CEO

Hi to all I can't believe the end of the year is already here!

I would like to thank all Yulu-Burri-Ba clients, staff, stakeholders and the Yulu-Burri-Ba community for the hard work everyone has done in what has been a challenging year. It has been with a collective effort that our community has been coronavirus free this year.

I'm proud to say that it is with Yulu's continued high standards of infection control, social support and Coronavirus testing that we will continue to work to keep our community safe.

At Christmas with more visitors to our region, it is with your continued vigilance to social distance, wash your hands and call our clinics if you have any flu like symptoms that will make this a reality.

With a vaccine anticipated in early next year, I expect Yulu-Burri-Ba clinics will continue to be busy throughout 2021. I will keep you up to date with any news regarding the Covid-19 vaccine rollout as I get it.

We have lots to look forward to in 2021, particularly the reintroduction of the Mallara Umpie Men's Shed, Maroomba Milbool Women's Group, Elders Games, Work it Out & Deadly Choices programs, Murri Carnival and NAIDOC celebrations. These programs and events have been missed by many!

On behalf of the Yulu-Burri-Ba Board and staff, I wish you and your family a very safe and happy Christmas and holiday season.

David Collins CEO



# OUR ACKNOWLEDGMENT TO COUNTRY

We here at Yulu-Burri-Ba would like to acknowledge the custodians of the Quandamooka land in which we have the pleasure to work on.

We pay our respects to the elders of this land, past, present and emerging. We recognise what a privilege it is to be able to build our business on country, and practice the traditions and beliefs established by the Quandamooka people.

Yulu-Burri-Ba is also grateful for the Quandamooka employees we are fortunate enough to have with us, who continue to teach us and help us in protecting the culture and land of this beautiful place.

### HAVE YOU HAD YOUR HEALTH CHECK?

A health check is an examination of your current state of health, carried out by one of our deadly Nurses or Aboriginal Health Workers and a Doctor. The aim of the health check is to help find, prevent or lessen the effect of health issues. It's like getting a car serviced before it breaks down. It's better to avoid disease than to treat it.

### What can a health check involve?

- Updating your medical history and examining your health issues
- Performing tests like checking your blood pressure, blood sugar levels and an eye check
- A follow up if required and referrals to any other health specialists like Dietician, Dentist, and Podiatrist to name a few
- Advice and information on how to improve your health



All eligible clients who complete their health check also receive a Deadly Choices shirt!
Give us a call at one of our clinics to book in for your health check.

# Is your child due for their health check?

For the remainder of this month, every child who comes into a Yulu-Burri-Ba Clinic for their Aboriginal/Torres Strait Islander Health Check, will be able to choose from the below selection of incentives!



FAMILY PASS TO THE 2020 MURRI CARNIVAL



DEADLY CHOICES SHIRT



\$30 VOUCHER TO KMART

AND REMEMBER - EVERYONE NEEDS A COMPLETED HEALTH CHECK IN ORDER TO PARTICIPATE IN THE MURRI CARNIVAL!



IF YOU OR SOMEONE YOU KNOW IS EXPERIENCING SYMPTOMS OF COVID-19, PLEASE CALL YOUR HEALTH SERVICE OR CALL 13 HEALTH (13 432 584) FOR ADVICE.

IF IT'S AN EMERGENCY, CALL 000.











# WE ARE OPEN THIS FESTIVE SEASON

### excluding public holidays



















# TO MAKE AN APPOINTMENT GIVE OUR DEADLY RECEPTION TEAM A CALL:

Capalaba: 3900 7800 | Dunwich: 3409 9596

Wynnum: 3164 5800

Our reception team will endeavor to book you an appointment time that suits you

# WHAT YOU NEED TO BRING TO YOUR APPOINTMENT:

- Medicare Card
- Health care or Concession Card

### WHEN YOU GET TO THE CLINIC:

- · Present to the reception desk to let them know you are here
- · Provide your Medicare and Health Care or Concession Card
- Update any of your details that may have changed with the reception team

YULU-BURRI-BA THANKS YOU FOR YOUR COOPERATION

### WE LOVE FEEDBACK

Yulu-Burri-Ba strives to provide the best service to the community. Incorporating your feedback is an important aspect that provides us the information we need to better our services. We take all of our feedback, whether negative or positive very seriously. Are you a Social & Family Wellbeing service client? Take our survey (https://www.surveymonkey.com/r/SZML7KT)

### **HOW TO MAKE A COMPLAINT**

- Firstly speak to the Manager or Supervisor, which can often
- resolve most problems effectively and in a timely manner, as well as helping to identify ways that we can improve in the future.
- You may also ask for a 'Complaints and Grievance' form which can be filled in and handed back in.
- After speaking with a Manager or Supervisor, you can also contact our Clinical Services Manager by email hr.@ybb.com.au or call us on 07 3409 9596 or write to us at PO 154 Dunwich QLD 4183.

If you wish to take the matter further and feel you need to discuss the matter outside of the surgery there are several options available including the:

 The Complaints Unit at The Department of Child Safety, Youth and Women by email

- feedback@csyw.qld.gov.au, or by phone 1800 080 464, or by post at Locked Bag 3405, Brisbane Qld 4001
- Medical Registration Board of Australia (Australian Health Practitioner Regulation Agency), The State or Territory Manager, AHPRA, G.P.O. Box 9958, In your capital city 1300 419 495
- Australian Medical Association, PO Box 123, Red Hill, QLD 405, (07) 3872 2222, amaq@amaq.com.au
- Office of the Health
   Ombudsman OR
- Contact us Yulu-Burri-Ba Aboriginal Corporation for Community Health PO Box 154 Dunwich QLD 4183 P (07) 3409 9596 E hr@ybb.com. au. Please address all emails & post to the relevant program you are contacting us

## READ OUR PRIVACY POLICY AND DISCLAIMER

www.ybb.com.au/privacy-policy-disclaimer/

# Yulu-Burri-Ba Walking Groups

Anyone can come along, as long as you've spoken to your GP to see if you're healthy enough to walk once a week.

### CAPALABA

**Location:** Capalaba Regional Park, tables by

**BBQ** Area

Start time: 6:00am Finish time: 7:30am – optional social coffee

afterwards

What to bring: Walking

shoes and a smile.

### **WYNNUM**

Location: Wynnum

**Wadding Pool** 

Start time: 6:00am

Finish time: 7:30am – optional social coffee

afterwards

What to bring: Walking

shoes and a smile.

If anyone from the Dunwich Clinic is interested in participating in a walking group on the island, please call the Clinic on 3409 9506 and speak to Community Ligison Officer Keiron Costelloe.



# **TELEHEALTH**



Yulu-Burri-Ba is encouraging our clients to use our new telehealth services whenever possible.

### What is Telehealth?

Telehealth is a great way to access healthcare by using a phone or video call to yarn with your doctor or any of your health care providers.

# What services are available through telehealth?

Almost all clinic services are available through Telehealth, including the following routine appointments:

- Discuss test results and postop care
- Yarn with the social health team
- Discuss management of chronic diseases
- Allied Health appointments
- And much more!

If you are not sure if Telehealth is the right thing for you, just ask when you call your clinic to book your next appointment.

### What do I need?

To get started, you will need a device that is connected to the internet e.g. a mobile phone, laptop, or tablet. If you have booked a video consult, you will need a device with a camera. If you're not sure whether you have he right device, ask your clinic for assistance.

# Attending your appointment using Telehealth

Four easy steps to start your Telehealth appointment:

- 1. Find a quiet room with good lighting and make sure you've connected to the internet
- 2. Click the link in the email or SMS you received from the clinic
- 3. Enter your name and phone number when prompted
- 4. Wait for the doctor to arrive and start your appointment



### 2020 END OF YEAR YULU-BURRI-BA AWARDS



**David Collins** 5 Years with YBB

**Denise Coghill** 5 Years with YBB

Karen O'Brien

5 Years with YBB

Arthur Kimo 5 Years with YBB

Loretta Bingham 5 Years with YBB





Alexis Bell 10 Years with YBB

Lauren Gillespie

5 Years with YBB

Keiron Costelloe 10 Years with YBB

Tia Kaden 10 Years with YBB









Jacob Thurlow Managers Award -Admin Team

Alexis Bell

Alexis Bell Managers Award -North Stradbroke Island Team



Colleen Hartwig Managers Award -Capalaba Team



Cara Joseph
Managers Award Transport/Support
Services Team



Penny Meadly Managers Award -Family Wellbeing Team

Professional Development Award & 5 Years with YBB

Trina Roberts

The CEO award was given to a new team developed this year to acomodate our community during the Coronavirus Pandemic - the Support Services Team!

\*Not Pictured - Ron Fogharty, Terry Coghill



Hayden Crowley, Rayno Potgieter, Lauren Gillespie, Cara Joseph, Jordan Williams, Keiron Costelloe

And our deadly staff and board members who weren't pictured, but we still want to recognise:

#### 10 years with YBB

- Maureen Myers
- Lynette Shipway
- Barb Perry
- Terry Coghill
- Ian Butler

#### 5 years with YBB

- Brian Thomas
- Renae Knapp
- Denis Kerr
- Sylvan Borey
- Marjorie (Joy) Tahija

# Have you recently changed your name, number, address, medicare card or health care card?

If you have, it's so important you update this infomation with your clinic!

We need your infomation to be correct and current to ensure we can give youthe best care possible!

Call your clinic and let them know about any changes straight away!

### WE ARE NOW ON INSTAGRAM





DON'T
FORGET,
YOUR
LOCAL
CENTRELINK
AGENT IS:

Yulu-Burri-Ba Aboriginal Corporation for Community Health

16 Dickson Way Dunwich 4183

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# Hearing Assessment Program Early Ears (HAP-EE)

HAP-EE program is for Aboriginal and Torres Strait Islander's 5 year old's and under to see an Audiologist no GP referral needed!

These are the dates the HAP-EE program Audiologist will be visiting our North Stradbroke Island clinic in 2021:

- 2nd February
- 2nd March
- 30th March
- 27th April
- 25th May
- 22nd June
- 20th July
- 17th August
- 14th September
- 12th October
- 9th November
- 7th December



THIS YEAR WE ARE NOT HOSTING OUR USUAL COMMUNITY CHRISTMAS PARTY DUE TO THE CURRENT COVID-19 CLIMATE.



HOWEVER, WE DID FIND OTHER, SAFER WAYS TO SHARE SOME CHRISTMAS CHEER WITH OUR CLIENTS WHO NEED IT THE MOST.

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# Wondering how to get your new bub signed up for medicare?

You need to enrol your newborn baby in Medicare as soon as possible. A newborn is a child aged up to 52 weeks or up to their first birthday. Your hospital or midwife will give you a Parent Pack after the birth. It'll include a Newborn Child Declaration form. A doctor or midwife must sign the form on the last page. Use this declaration as proof of your child's birth to enrol them in Medicare.

If you lose your Newborn Child Declaration form, you'll need your child's birth certificate to enrol them to Medicare.

If your child is over 52 weeks old, you'll need your child's birth certificate.

YBB clinics can help you with organising a birth certificate for your child below age of 5 yrs old (eligibility criteria: age 5 or under and up to date with 715 health check and vaccinations).

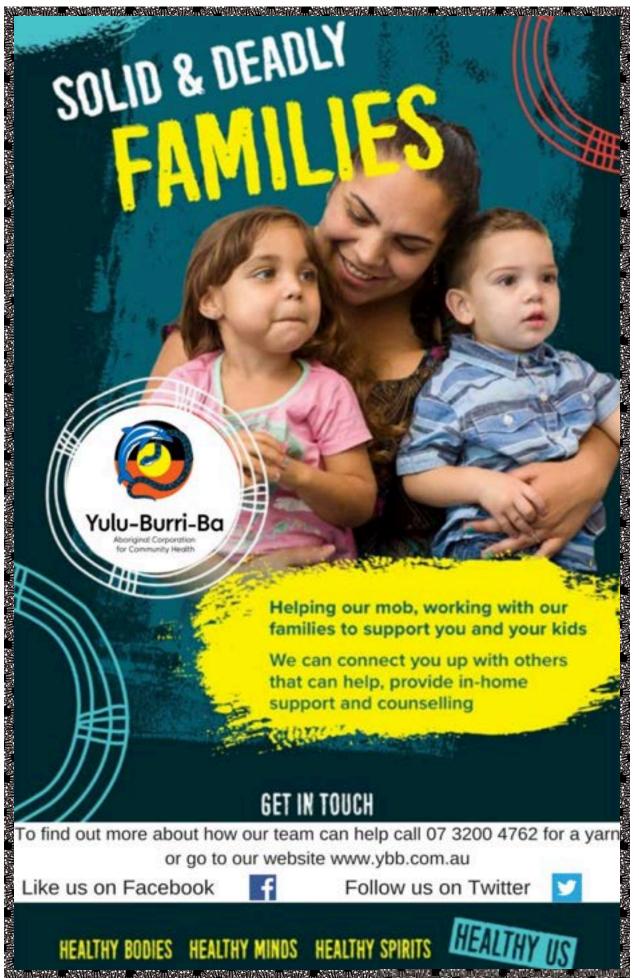
You can mail or email your Medicare enrolment form to Medicare Enrolment Services with your supporting documents. This form can be found at the following website: https://www.servicesaustralia.gov.au/individuals/forms/ms004

You don't need to get your supporting documents certified.

If you Identify as Aboriginal and Torres Strait Islander Australian and cannot provide standard identification documents (such as birth certificate, driver licence, current passport, marriage certificate or legal documents) use this form: https://www.servicesaustralia.gov.au/individuals/forms/ms018

For more info visit https://www.servicesaustralia.gov.au/individuals/subjects/how-enrol-and-get-started-medicare/enrolling-your-baby-medicare







# COVID-19 UPDATE



### TIPS FOR WEARING FACE MASKS

- wash hands or sanitaise before putting on and taking off mask
- always wear it over your mouth AND nose
- once the mask is on, do not adjust it, or touch it until you are home
- if it is damp or torn, change it
- remove mask from ears, NOT the front, when taking it off
- place it straight into the wash or into the bin onced used
- each single use mask should only be worned once before tossed
- each fabric mask should only be worn once before washed

THE YULU-BURRI-BA RESPIRATORY

CLINIC AT 16 DICKSON WAY DUNWICH

IS OPEN MONDAY - FRIDAY 8:30 - 4:30.

JUST CALL 3409 9596 TO BOOK A TEST.

### WE STILL NEED TO DO THE FOLLOWING:

Stay 1.5 metres away from others
Stay away from crowded areas
Wash and sanitise hands often
Stay home if unwell



Get tested if you have ANY symptom - remember Straddie clients, we have a respiritory clinic in Dunwich now if you think you need to be tested.

# IF YOU ARE UNWELL PLEASE GET TESTED

Don't forget the Coronavirus symptoms:

- fever
- respiratory symptoms
- coughing
- sore throat
- shortness of breath





Other symptoms can include runny nose, headache, muscle or joint pains, nausea, diarrhoea, vomiting, loss of sense of smell, altered sense of taste, loss of appetite and fatigue.

### LGBTQI+ Significant Dates of Importance

Yulu-Burri-Ba are strongly committed to being inclusive of all sexual orientations, gender identities and intersex variations, to ensure every member of our community feels safe, accepted and valued when they access our services and programs.

14 Feb - 1 Mar Sydney Gay & Lesbian Mardi Gras 31 Mar Transgender Day of Visibility

26 April Lesbian Visibility Day 17 May International Day Igainst Homophobia, biphobia & Transphobia

1 - 30 Jun Pride Month 14 Jul Non-binary People's Day

25 Aug Wear It Purple 16 - 23 Sep Bisexual Awareness Week

23 Sep Celebrate Bisexuality Day 8 Oct International Lesbian Day

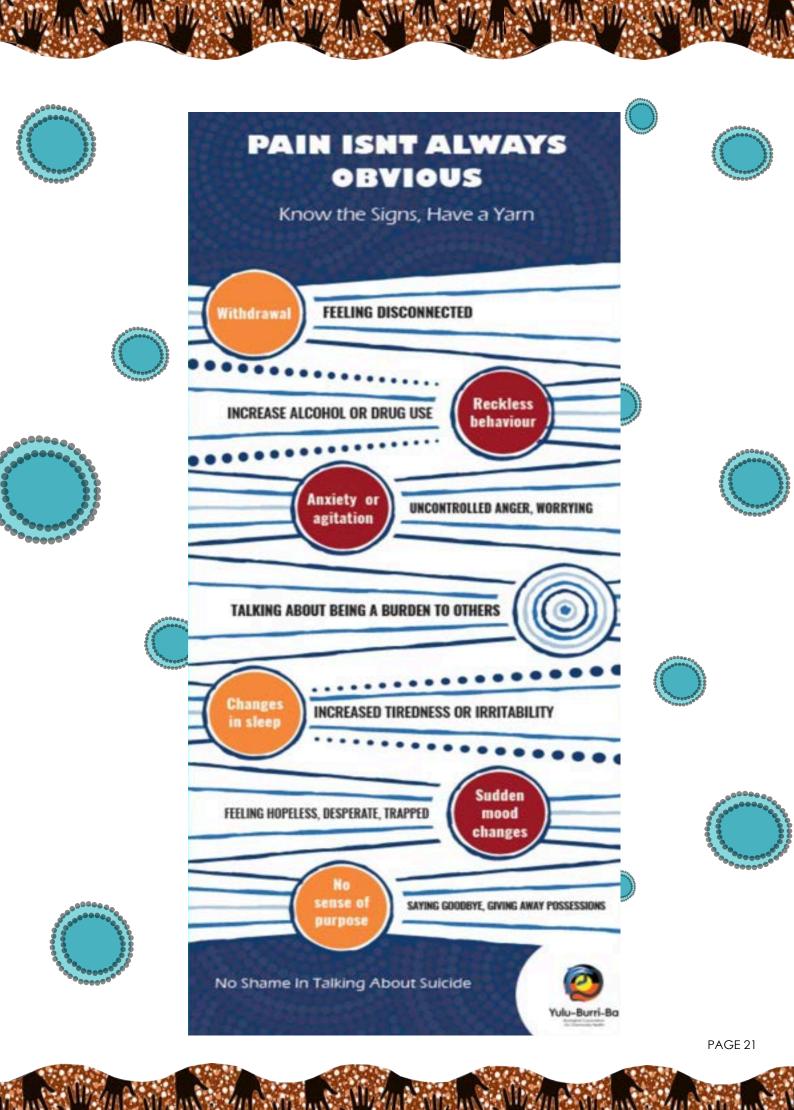
Intersex Awareness Day 26 October Intersex Solidarity Day

12 - 19 Nov Transgender Awareness Week



20 Nov Fransgender Day of Remembrance

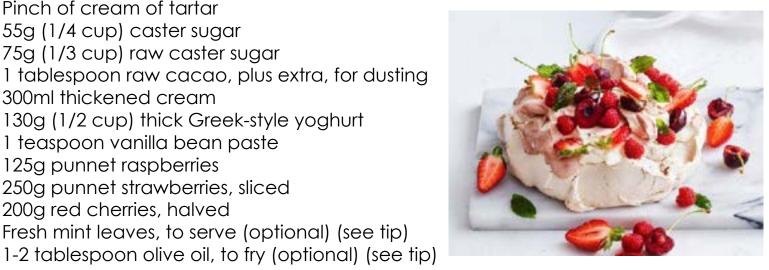
YULU-BURRI-BA ABORIGINAL CORPORATION FOR COMMUNITY HEALTH



### Healthier Cacao Pavlova

3 egg whites Pinch of cream of tartar 55g (1/4 cup) caster sugar 75g (1/3 cup) raw caster sugar 1 tablespoon raw cacao, plus extra, for dusting 300ml thickened cream 130g (1/2 cup) thick Greek-style yoghurt 1 teaspoon vanilla bean paste 125a punnet raspberries 250g punnet strawberries, sliced 200g red cherries, halved Fresh mint leaves, to serve (optional) (see tip)





#### Step 1:

Preheat the oven to 140C /120C fan forced. Trace a 20cm circle onto a sheet of baking paper. Turn over and place on a large baking tray.

### Step 2:

Use electric beaters with the whisk attachment to whisk the egg whites in a small bowl. Add cream of tartar. Beat until soft peaks form. Gradually add caster sugar, 1 tbs at a time, beating well after each addition until meringue is thick and glossy and sugar has almost dissolved. Add raw sugar in the same way. Add 2 teaspoons cacao and beat until smooth.

### Step 3:

Spread the mixture over the circle on tray. Bake for 55 minutes or until meringue is crisp and pale. Turn oven off and leave the pavlova in the oven to cool.

### Step 4:

Transfer the pavlova to a plate. Place cream in a large bowl and whip to firm peaks. Fold in yoghurt and vanilla. Sift in the remaining 2 tsp cacao and gently fold through to give a marbled effect. Spoon cream mixture onto the pavlova. Top with berries and cherries to decorate. Scatter with small fried mint leaves, if you like.

### **Upcoming dates**

### **January**

26 Survival Day

### **February**

Ovarian Cancer
Awareness Month
13 National Apology
Anniversary
4 World Cancer Day

### March

Epilepsy Awareness
Month
18 National Close the
Gap Day
7 Clean Up Australia Day
8 International Womens
Day
Australian Womens
History Month

# EMPLOYMENT OPPORTUNITIES

To stay up to date with any new vacancies visit https://www.ybbcom.au/careers/

### UPCOMING CLINIC

### **CLOSURE DATES**

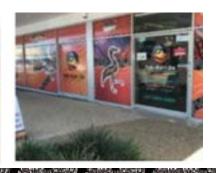
Christmas Day 25 Dec Boxing Day Public Holiday 28 Dec New Years Day 1 Jan Survival Day 26 Jan



### WHERE CAN I FIND YULU-BURRI-BA







DONVICIT		
16 DICKSON	WAY,	

DUNWICH QLD 4183 (07) 3409 9596

### CAPALABA

SHOP 2/1 FINUCANE ROAD, CAPALABA QLD 4157 (07) 3900 7800

### **WYNNUM**

85 EDITH STREET, WYNNUM QLD 4178 (07) 3164 5800

### **OPENING HOURS**

DUNWICH	CAPALABA	WYNNUM
M: 7:30 TO 4:30	M: 8:00 TO 5:00	M: 8:30 TO 4:30
T: 7:30 TO 4:30	T: 8:00 TO 5:00	T: 8:30 TO 4:30
W: 7:30 TO 4:30	W: 8:00 TO 5:00	W: 8:30 TO 4:30
T: 7:30 TO 4:30	T: 8:00 TO 5:00	T: 8:30 TO 4:30
F: 7:30 TO 4:30	F: 8:00 TO 5:00	F: 8:30 TO 4:30









